

Testimonial Letters

Terry,

The event was perfect. Virtually all the guests commented on the venue, the food, the flowers. Molly took very good care of us and Joel had the AV hooked up so quickly. One of my son's friends was so impressed, he and his fiancé are thinking of having their wedding there.

Thanks,

Mary

Terry,

Everything was wonderful.....you....Molly...the servers...the atmosphere...everything wonderful...thank you so much...time to exhale!

Ruth

Terry,

Sorry for not responding sooner, we were getting ready for our Honeymoon and are now in Hawaii. The wedding was great. Service was top notch. We got so many compliments and were pleased with how everything went.

Thanks to you, Molly and the staff for everything.

Theresa

Hi Terry!

We just got back from Spain last night and so sorry for the delayed response. We are so happy with how beautiful and fun our wedding reception was and the food was even better than we remembered at the tasting. We have been receiving many compliments on the night from our guests who all enjoyed themselves. I just wish it hadn't gone by so fast! Thank you for helping us create the wedding of our dreams and best of luck to you with future events!

Thanks again,

John and Michelle

Terry,

I am sitting here thinking of how to write this note to you which is a bitter/sweet note to be written, the bitter part is that everything is over, HOWEVER THEE SWEET PART IS...you, Molly, Benny and the entire staff from the bellman to room service wait staff made EVERY DREAM our daughter had for her wedding day come true AND THEN SOME!!!!

I could continue to write forever and not find the words to express my gratefulness to you. Molly was amazing as well, it seemed like she knew I was looking for her before I knew I was – she was always there like an angel on my shoulder, with a smile on her face and assuring words that all was being handled with complete professionalism.

I would highly recommend your services to any one, any time. The bride and groom never touched the ground the entire night and for the entire stay at the hotel. Thank you again, I will miss you and will send pictures as soon as I can.

Forever Grateful,

Tom & Grace August

Dear Terry,

We thought the wedding reception was great and have received many compliments from family and friends.

The rooms were handled well from the special area for the bridal party to the cocktail reception to the ballroom. Everyone was impressed with the food and the service was excellent.

We also appreciate your hard work. You always responded in a timely way to any question we had or email we sent. That was truly appreciated! Of course we also appreciated the efforts of the chef and Molly. Every detail was executed exactly as agreed upon.

While Courtney was (thank God!!!!) our last wedding, we would not hesitate to recommend you and your hotel to anyone planning a special event.

Again, many thanks,

Charles & Pat Mallowe

Hello!

Just in case we run into phone tag, I wanted to say THANK YOU for making our kids' reception PERFECT from start to finish. We couldn't have asked for a lovelier venue.

The food, beverages, and service were above and beyond our expectations. Everyone on staff that day made being Parents of the Groom a lot less nerve racking! Molly was gracious and helpful. She provided me with a hearty glass of DiSarrano to warm me up and calm me down while we decorated the ballroom. Special thanks to her!

Our family and friends were amazed at the selection of food and told us how delicious everything was. It fit taste buds of every age. There was more than enough to go around and around again.

Eric and Alex's wedding day is one they will never forget and that goes for their parents too.

Thank you from the bottom of our hearts for all the time you spent with us. Your attention to detail was evident not just on the wedding day but every day from the time we booked their reception. We will never forget what you did for us!

Love,

Cathy & Kevin

(Ltr sent to GM)

Dear Ms. Cunningham:

I felt the need to write to you about your wonderful staff who handled our daughter and new son-in-law's wedding.

Let me begin with Terry LeMiere. Terry was wonderful from the day she introduced us to the package and possibilities at the Warwick, through every step it took to making this a perfect wedding. She was always available to answer questions, to speak with the vendors we hired, and explain to us whatever we weren't sure of. She ended up dealing so nicely not only with my husband, daughter and myself, but also with my son-in-law and his parents as questions, concerns and "how tos" came up. You are quite lucky to have her on your staff. She does her job with a smile and make you feel she is very connected to all of it. We felt protected and prepared for that walk down the aisle, the rooms and service during the day of the wedding, and the beautiful brunch we ordered for Sunday morning. All details were covered!!!

Kelly Ann Kelly as so helpful with booking rooms and helping to organize when we had special needs for some people's room locations. Talking to her on the phone was always a pleasure, but it was even nicer the day I finally go to meet her!!

Seamlessly, Molly took over at the time of the actual party/dinner of our celebration. Everything seemed to go off like clockwork. It is obvious how both Terry and Molly were prepared for the

coordination with the band. Molly not only did her job, but was warm and understanding when I had a mishap that personally affected me.

The Chef surely outdid herself. I saw people happily enjoying their food, and I even had time to have a good amount of my delicious Chilean Sea Bass. People I invited who are real restaurant goers (including the delicious Prim Rib) said it was the best Filet they ever had at a big party with so many guests. Everything tasted great and looked very appealing.

The venue itself, quite obviously is a great foundation for a wedding. The entry into the hotel and the beautiful stairs and mezzanine are an impressive welcome, but the ballroom itself fulfilled every possibility I could dream of for the ceremony and affair. I would certainly recommend the Warwick and especially Terry LeMiere to a friend for the upcoming affairs.

Sincerely,
Joan Dossick and Family

Dear Terry,

It's taken me a few days to recover from the marvelous weekend. I have to say we are thrilled with our experience at the Radisson! What can I say?!

The hotel was very comfortable; the staff were extremely nice and helpful; the food was SUPERB!!!! Even the brunch was absolutely delicious! Many of the guests kept commenting about the wonderful food and how much they liked the hotel. The room for the reception/dinner was beautiful. Everything was set up to a "T"! Have I missed anything?

I hope I've made it clear how absolutely delighted we are that we chose to have the wedding at the Radisson. You, of course, were integral in making us feel totally confident that all would be well. And it was!

Terry, thank you so much for all your help and hard work. We are so happy.
Sylvia Baiman

Terry,

I would like to personally thank you for the exceptional service that you gave us during the entire event planning of our daughter's wedding reception at the Warwick on September 29th. Everything was beautiful, I am still getting calls and messages from guests telling me how truly wonderful everything was – from the food and wine to the ambiance of the setting and the service.

Even though I had a few glitches along the way, you handled everything with composure and solved every issue.

Many thanks for the delightful tray of chocolates that were delivered this morning –the "candy lady" copied every piece to be exactly how it was at the reception and we are touched by your thoughtfulness!

Sincerely,
Kathleen Vasiliou

Terry,

It was a great evening!! I was so happy and impressed with how every element came together and was better than I envisioned.

Thank you for all of your help along the way and please let the others know how much we enjoyed our day!

---Heather

Terry,

Thanks again for everything! Our wedding was amazing and everything we imagined! We couldn't be happier or more impressed. Our guests were thrilled and everyone had a great time.

Brandy & Reynold Williams

Terry,

I just don't know where to begin...You, Molly, the hotel staff, the amazing food, the gorgeous room! Joe and I could not have been more pleased that we chose the Warwick for Kelly and Andrew's reception. You are amazing at what you do, and frankly, I don't know how you do it. There was not a single detail that you or your staff missed from the moment we started the process in July of 2011. You definitely made us feel like our wedding was the only wedding on your mind even though you had a second reception the following evening. The hotel staff was exceptionally accommodating, and all of our overnight guests remarked about their stay. When you took Joe and me in to see the ballroom on Saturday, we felt like you and Molly were as excited as we were. Thank you for everything, and please extend our thanks to everyone at the Radisson Plaza-Warwick Hotel for a job well done!

Best regards,

Joe and Grace Opdyke

Joanne (GM),

My husband and I had a Farewell Brunch for our son's wedding on Sunday, August 19th. Terry LeMiere was my contact at the hotel and I wanted to let you know how impressed we were with the event that she organized for us. The room was beautifully set up and not a detail was overlooked. Terry helped to keep me on track during a very busy time for our family, and made sure that we were happy with all of the arrangements. Not only did Terry organize the event, but she helped us pre-book rooms, with Kelly's help, so that the bride and all of the ladies could get their hair and makeup done in rooms that were close to each other. Molly Flowers was our banquet manager for the event and made sure that everything ran smoothly. We could not have been happier, and all of our guests commented on how impressed they were. It was the nicest way to cap off a beautiful weekend and I wanted to make sure that you knew how satisfied we were. We would not hesitate to come back to the Radisson in the future.

All the best,

Kate and Pat Flannery

Terry,

Thank you for sharing your time and talent helping us plan Fran and Erin's wedding reception. You and Molly, as well as the rest of the Warwick staff were extremely efficient, courteous and professional and ensured that every last detail was absolutely perfect. The delicious food, flowing bar and friendly service exceeded our expectations. Many of our guests told us that it was the nicest and most enjoyable wedding reception that they every attended. The timeless elegance of the Grand Ballroom truly helped set the reception scene for our daughter's fairy tale wedding. It felt like a dream come true.

You are a treasure and the Radisson Warwick is lucky to have you on their staff. We would not have changed a thing.

Thanks again,

Kathy and Carl Bennett

Terry,

Thank you so much for everything you have done for our special day. We really appreciate all of your hard work and kindness. Thank you for being part of our special day. We couldn't be happier, everything was amazing! The staff at the hotel was great as well. We really enjoyed every minute of our stay and our wedding!

Love,

Erica(Francia) and Corey Matthews

Terry,

The wedding was lovely and we are so very please with how it all turned out. Thank you for all of your help. RAVE reviews from our guests about the food, the venue, everything. We were very happy with our room, the staff – everyone was a pleasure! We can't thank you enough for all that you have done. You are a pleasure. Thank you for being there through the highs and lows. Everything was perfect – you made Erica and Corey very happy!

With warm regards,

Dennis & Ana Francia

Terry,

Thank you so much for everything. The Rehearsal Dinner on Saturday night exceeded any expectations I had. Everything was wonderful and couldn't have been nicer. You and your staff were excellent in meeting any needs that my guests or I had. Food was delicious and plentiful...everyone had a GREAT time!!! It was a wonderful way to kick off the wedding weekend.

There are no words to thank you for everything you did. I couldn't be happier.

Best regards,

Susan Cohen

Terry,

Thank you for all of the hard work I know you and your staff put in to making our wonderful memories. Everything was wonderful and we have heard only raves from our guests. We had a wonderful time, the meal was delicious and the service was raved about by all the guests. Many of our guests stated that it was the best wedding they had ever attended and since we had guests from all over the world and major US cities, I feel that this is high praise for the staff and the facility.

So I "thank you" so much and if another occasion would arise in our lives, I would not hesitate to call on you to help us celebrate.

Best,

Agnes

Terry,

The wedding was a huge success, you were wonderful to work with! The entire staff was incredible, people are still talking about that night – from check in to check out, perfect and everyone was so accommodating. The room looked beautiful, your planning skills are impeccable, Molly was outstanding – the entire banquet staff went above and beyond to make sure everyone had a great experience. Thank you, thank you, thank you! We will recommend you to everyone...

Carl and Trish

Becky and Mike Ford

Terry,

Thank you for all that you did to help make our "Night Under The Stars" a memorable one. Please send our thanks to Molly, Allan, JR, Ray, Linda and your entire staff that did an outstanding job to make our prom a success.

Valerie Howard

Terry,

Thank you for making everything perfect for our 45th reunion – you were right there to help make our evening so special. We will definitely recommend the Warwick whenever we get the opportunity in our business and social circles. Take care and soon we will be planning our 50t – believe it or not!

Shelley

Terry,

I just wanted to thank you and the banquet staff for all the hard work in making Erica and Chris' wedding a lovely event. We were so pleased with the food, the service, the whole set-up of the ballroom. Our guests couldn't believe it was the same room we were just in for the ceremony. Also, a couple that attended, their son has booked the ballroom for his wedding on May 5th!

After attending they were very happy they chose the Warwick.

Kitty

Terry,

Everything went wonderfully. I personally had zero complaints and I know Meredith shares my sentiment. You and Molly did a wonderful job making the room look spectacular and it far exceeded our expectations.

I also have to compliment the service at the hotel. The staff was very helpful basically with any request that we had.

Wonderful Wonderful Wonderful

Thanks again,

James

(Kaleal/Moore Wedding)

Terry,

Thank you, you were a delight to work with and we appreciate your efforts to make Dana and Brian's wedding a truly memorable day!

Everyone raved about the food – the filets were just right, the sea bass was like butter and the chicken was delicious.

Everyone had a great time and I would recommend the Warwick to anyone looking for a wedding venue.

Sincerely,

Donna Gonzalez and Family

Good Morning Terry,

I cannot tell you how happy Maggie and I are with how the entire reception went from beginning to end. It went absolutely perfectly! There's really nothing that we would have done differently.

The feedback we've received from our guests has been nothing but positive. You've been such a great help throughout the entire process and we've really enjoyed working with you. I want to make sure it's known that everyone who was involved with the planning and execution did a fantastic job.

Thanks,

Adam
