



I hereby give notice that an ordinary meeting of the Community Safety Forum will be held on:

Date: Tuesday, 23 July 2013
Time: 10.00am
Meeting Room: Reception Lounge, Level 2
Venue: Auckland Town Hall
301-305 Queen Street
Auckland

Community Safety Forum

OPEN AGENDA

MEMBERSHIP

Chairperson	Cr George Wood, CNZM
Deputy Chairperson	Cr Calum Penrose
Members	Cr Dr Cathy Casey Cr Ann Hartley, JP Cr Dick Quax Cr Sharon Stewart, QSM Cr Sir John Walker, KNZM, CBE Member Glenn Wilcox
Ex Officio	Mayor Len Brown, JP Deputy Mayor Penny Hulse
Ex Officio (without voting rights)	All other Councillors
Independent Maori Statutory Board Alternate (Quorum 4 members)	Chairperson, Independent Maori Statutory Board, Mr David Taipari

Carmen Fernandes
Democracy Advisor

16 July 2013

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TERMS OF REFERENCE

The Community Safety Forum will be responsible for:

- Considering and recommending via a report to the Regional Development and Operations Committee;
- Developing region-wide policies and planning on community safety namely:
 - Alcohol harm;
 - Prostitution;
 - Graffiti vandalism; and
 - Anti-social behaviour.
- Community safety aspects of the Council's future; and by:
 - providing leadership on the forum functions;
 - advocating on behalf of Auckland on matters relating to community safety; and
 - engaging with local boards on community safety issues.

ITEM	TABLE OF CONTENTS	PAGE
1	Apologies	5
2	Declaration of Interest	5
3	Confirmation of Minutes	5
4	Petitions	5
5	Public Input	5
	5.1 Presentation on Alternative Action: Rangatahi Project by New Zealand Police	5
	5.2 Presentation from Department of Corrections	6
6	Local Board Input	6
7	Extraordinary Business	6
8	Notices of Motion	7
9	Taskforce on Alcohol and Community Safety in the Central Business District	9
10	Update on Graffiti Vandalism Prevention Services	13
11	Consideration of Extraordinary Items	

1 Apologies

An apology from Councillor Dr Cathy Casey has been received.

2 Declaration of Interest

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as a member and any private or other external interest they might have.

3 Confirmation of Minutes

That the Community Safety Forum

- a) confirm the minutes of its meeting held on Tuesday, 25 June 2013, as a true and correct record.

4 Petitions

At the close of the agenda no requests for petitions had been received.

5 Public Input

Standing Order 3.21 provides for Public Input. Applications to speak must be made to the Committee Secretary, in writing, no later than **two (2)** working days prior to the meeting and must include the subject matter. The meeting Chairperson has the discretion to decline any application that does not meet the requirements of Standing Orders. A maximum of **thirty (30) minutes** is allocated to the period for public input with **five (5)** minutes speaking time for each speaker.

5.1 Presentation on Alternative Action: Rangatahi Project by New Zealand Police

Purpose

1. To enable New Zealand Police to make a presentation to the Community Safety Forum on the Alternative Action: Rangatahi Project.

Executive Summary

2. Inspector Hurimoana Dennis from the New Zealand Police will be in attendance to present details of the Alternative Action: Rangatahi Project to the Forum.

Recommendation/s

That the Community Safety Forum:

- a) receive the Presentation on Alternative Action: Rangatahi Project by New Zealand Police.
- b) thank Inspector Hurimoana Dennis from the New Zealand Police for the presentation.

Appendices

- A Alternative Action: Rangatahi Project Brief..... 19

5.2 Presentation from Department of Corrections

Purpose

1. To provide an opportunity for the Department of Correction to make a presentation to the Community Safety Forum.

Executive Summary

2. The Department of Corrections will be presenting on the following:
 - i) An overview of what they have in place across Auckland, including the numbers on some of the community sentences to give a sense of the scale of the operations;
 - ii) Goal to reduce reoffending by 25% by 2017 and how they are going to achieve it;
 - iii) The potential for community work within the City, firstly in terms of providing labour for projects such as graffiti removal and secondly as a means to increasing offender employment; and
 - iv) Commitment to reducing the incidence of family violence and some of the work they are completing with Police, Justice and Ministry of Social Development to achieve this.

Recommendation/s

That the Community Safety Forum:

- a) receive the presentation from the Department of Corrections.
- b) thank Alastair Riach, Operations Manager, Community Probation Northern and Paul Rudkin of Waitemata for the presentation.

6 Local Board Input

Standing Order 3.22 provides for Local Board Input. The Chairperson (or nominee of that Chairperson) is entitled to speak for up to **five (5)** minutes during this time. The Chairperson of the Local Board (or nominee of that Chairperson) shall wherever practical, give **two (2)** days notice of their wish to speak. The meeting Chairperson has the discretion to decline any application that does not meet the requirements of Standing Orders.

This right is in addition to the right under Standing Order 3.9.14 to speak to matters on the agenda.

At the close of the agenda no requests for local board input had been received.

7 Extraordinary Business

Section 46A(7) of the Local Government Official Information and Meetings Act 1987 (as amended) states:

“An item that is not on the agenda for a meeting may be dealt with at that meeting if-

- (a) The local authority by resolution so decides; and
- (b) The presiding member explains at the meeting, at a time when it is open to the public,-

- (i) The reason why the item is not on the agenda; and
- (ii) The reason why the discussion of the item cannot be delayed until a subsequent meeting.”

Section 46A(7A) of the Local Government Official Information and Meetings Act 1987 (as amended) states:

“Where an item is not on the agenda for a meeting,-

- (a) That item may be discussed at that meeting if-
 - (i) That item is a minor matter relating to the general business of the local authority; and
 - (ii) the presiding member explains at the beginning of the meeting, at a time when it is open to the public, that the item will be discussed at the meeting; but
- (b) no resolution, decision or recommendation may be made in respect of that item except to refer that item to a subsequent meeting of the local authority for further discussion.”

8 Notices of Motion

At the close of the agenda no requests for notices of motion had been received.

Taskforce on Alcohol and Community Safety in the Central Business District

File No.: CP2013/15691

Purpose

1. The purpose of this report is to update the Community Safety Forum on recent Taskforce on Alcohol and Community Safety projects that have sought to address intoxication and safety concerns within the city centre.

Executive Summary

2. The following taskforce projects have been trialled and assessed.
 - The Safe Zone in Britomart was successful in medically assessing and treating 88 people, with another 700 people passing through the zone for social support throughout March 2013. The project partners are looking to secure resources to have the Safe Zone established again prior to Christmas.
 - Staff are exploring whether the Ride Safe taxi scheme that has operated from Galway Street, downtown should be rolled out again and if there is potential to use the cards from other taxi stands throughout the city.
 - Heart of the City and the Karangahape Road Business Association are now looking at securing further funding to continue the Bar Watch Radio Scheme. This project increased communication and networking across security support services, which enabled a safer night-time environment.
3. The Supercity Host Charter is being promoted through council's Liquor Link newsletter and an online registration process and hospitality toolkit are being developed.
4. Overall, these collaborative projects have enabled members to get a better understanding of how the city functions and created more joined up responses to deal with management of intoxication and increase safety within the central city.

Recommendation/s

That the Community Safety Forum:

- a) endorse the initiatives implemented by the Taskforce on Alcohol and Community Safety in the CBD, specifically the Bar Watch Radio Scheme, Safe Zone, Ride Safe and the Supercity Host Charter.
- b) request that the officers work with stakeholders on the re-establishment of the Safe Zone for Auckland CBD.
- c) refer this report to the Waitemata Local Board.

Discussion

5. The Taskforce on Alcohol and Community Safety in Auckland's city centre was initiated following high profile media reports of a high level of intoxication in the city centre causing concern for Council and Police.
6. Over the last year, regular taskforce meetings have occurred with diverse stakeholders including council, business and community organisations, to consider how to improve intoxication management, safety and the provision of transport.

7. A report updating the Community Safety Forum on taskforce initiatives was presented in May 2013. This is a follow-up report to review the assessments of pilot projects including Safe Zone, Ride Safe and the Bar Watch Radio Scheme, and to provide an update on the Supercity Host Charter.

Safe Zone

8. The 'Safe Zone' was a one month pilot project between Auckland Council, the Accident Compensation Corporation, St John's Ambulance and police to provide a place of safety and triage service for minor medical treatment in the centre of town. The Safe Zone portacabin was situated in Queen Elizabeth Square Britomart, and was staffed from 10pm to 7am on Friday and Saturday nights, throughout March 2013.
9. March was chosen as it is a busy time for emergency services, involving a number of large events including student orientation week, concerts and festivals.
10. St John's Ambulance officers were on site with Red Frog volunteers and a First Security guard to deal with people who may have over indulged in alcohol or drugs and/or require minor treatment and referrals to social support, contact with relatives and advice on transport options.
11. Jointly funded by the Ministry of Justice and the Accident Compensation Corporation, the project team met regularly to assess operations and evaluate service provision. Where possible, staff collected questionnaire data from people using the service.
12. Over four weekends a total of 88 people were assessed and medically treated, of whom 16 would normally have been transported to the emergency department. Estimates are that another 700 people visited the zone for social support. The main reasons for attendance were excessive consumption of alcohol/drugs (57 per cent), the need for practical advice (36 per cent) and medical treatment. The positive responses recorded in the survey can be summed up by this comment *'Thanks so much, great set up, really appreciate it. Would have been in a lot more trouble if it wasn't here. Really do recommend it. [It] needs to be here!'*
13. The project partners acknowledge the benefit of a joined up response between medical treatment, social support and the wider security reassurance offered by the police, the Bar watch programme, City Watch security and volunteer patrol/warden groups within the city.
14. This trial is seen as a worthwhile venture and the project partners are working together to determine the resource requirements to have a Safe Zone operational again temporarily over summer when incidents of public intoxication and disorder tend to increase.

Ride Safe

15. In December 2012, Auckland Council and Auckland Co-op Taxis began Ride Safe, a three-month pilot project for people to get home safely after 'a night on the town'. Auckland Co-op Taxi company has provided a fixed fare system to take people home from Galway Street in the central city on Friday and Saturday nights, between 10pm and 6am the following morning. Passengers use a Ride Safe swipe card that activates a fixed fare for a specified destination. The swipe cards are available free of charge in central Auckland bars, clubs and other venues.
16. The end date for the project has been extended as there has been no indication from Co-op Taxis that they will cease using the Ride Safe cards.
17. The primary response from the hospitality industry on this project is that the Galway Street stand from where these cards can be used is too far away from the night time economy and that further areas where the cards could be used should be explored.
18. As part of the maximum trading hours coming into effect on 18 December 2013, staff are exploring whether the cards should be rolled out again at that time to assist with crowd management, as part of the planning and implementation of the new alcohol legislation.

Bar Watch Radio Scheme

19. Bar Watch began in February 2013 as a Heart of the City (HOTCity) six month trial initiative. Building on the success of the Karangahape radio scheme, two-way radios were provided to an additional network of 12 bars in the downtown area, with support from police and the Accident Compensation Corporation.
20. The network has a Bar Watch Radio Coordinator who works within the police CCTV operation centre on Friday and Saturday nights to provide direct communication with City Watch patrols and with police teams when their assistance is required for an urgent incident in and around these late night venues.
21. Feedback from licensees, door staff and police indicates that Bar Watch has enabled bars to build a network of communication to identify potential troublemakers and intoxicated patrons, and has been effective in helping with a quick and appropriate response to incidents.
22. HOT City and the Karangahape Road Business Association are now looking at further funding and support, to ensure Bar Watch continues, with the aim of building a network of venues that will self support the radio scheme to enable a safe nighttime environment in their area.

Supercity Host Charter

23. The Supercity Host Charter is a voluntary charter for licensees from the hospitality industry to sign up to. Developed with input from the hospitality industry, the intent of the charter is supported by licensing and enforcement agencies.
24. The aim is to encourage new and existing operators to improve their alcohol management and ownership of the wider impacts of alcohol around their licensed premises.
25. The charter is being promoted utilising council's Liquor Link newsletter, with support from Hospitality New Zealand and business associations.
26. Development is underway of an online registration process and hospitality toolkit that will include information such as the code of conduct, places of safety, queue management and intoxication guidelines.

Consideration

Local Board Views

27. The chair of the Waitemata Local Board is a member of the taskforce, and has been involved in all of its meetings and deliberations. This report will be forwarded to the Waitemata Local Board for its information.

Maori Impact Statement

28. According to the Ministry of Justice New Zealand Crime and Safety Surveys of 2006 and 2009, those that identified as Māori were amongst those who were most likely to experience victimisation from crime, and were particularly concerned about being victims of assault.
29. The taskforce initiatives aim to increase actual and perceived safety of all people, including Māori, who experience the central city late at night. Some of the initiatives undertaken have been supported by the Māori warden patrols operating from the Downtown Police Station. This has allowed for appropriate cultural support and interaction for Māori who require assistance and support.

General

30. This report does not invoke Auckland Council's Significance Policy.

Implementation Issues

31. There are no implementation issues.

Attachments

There are no attachments for this report.

Signatories

Authors	Rachel Orr - Safety Advisor, Central, Community Development, Arts & Culture Andrew Galloway - Community Safety Manager
Authorisers	Louise Mason - Manager Community Development, Arts and Culture

Update on Graffiti Vandalism Prevention Services

File No.: CP2013/15692

Purpose

1. The purpose of this report is to update the Forum on the:
 - implementation of the Auckland Graffiti Vandalism Prevention Plan
 - delivery of graffiti vandalism prevention services across Auckland
 - outcome of the eradication and enforcement procurement process
 - process to support local boards to fund local graffiti vandalism prevention and education initiatives.

Executive Summary

2. On 22 March 2012, following endorsement from the Community Safety Forum, the Auckland Graffiti Vandalism Prevention Plan was formally adopted by the Regional Development Operations Committee (RDO/2012/47).
3. Following the realignment of the Community, Development Arts and Culture Department (CDAC), a graffiti vandalism prevention team was established.
4. An open market procurement process securing eradication services from 1 July 2013 has been completed. Twenty one proposals were received for eradication services in the four council service sectors: North, west, central and south.
5. From 1 July, the Auckland Council graffiti eradication providers are:
 - North: Recreational Services Limited
 - West: Tag Out Trust
 - Central: Civic Contractors Limited
 - South: Manukau Beautification Trust.
6. An open market procurement process securing enforcement services from 1 July 2013 has been completed.
7. The Auckland Council region-wide enforcement provider from 1 July 2013 is: Thompson and Clark Investigations Limited.
8. A separate report is being developed for Strategy and Finance Committee to seek approval to progress an endorsement, made by the Tenders and Procurement Sub-committee on 4 June 2013, for the realignment of budget (\$630,000 per year) to local board level, commencing 2013/2014 to support graffiti vandalism prevention and education initiatives.

Recommendation

That the Community Safety Forum:

- a) endorse the budget realignment of \$630,000 per year commencing 2013/2014, from the graffiti vandalism prevention regional budget to local board level, to support graffiti vandalism prevention and education initiatives at the local board level.
- b) request that officers provide an annual update to the Community Safety Forum on the implementation of the Auckland Graffiti Vandalism Prevention Plan including the delivery of local education/prevention initiatives.

Discussion

Background

9. Graffiti vandalism was prioritised as a Mayoral 100 Project on the appointment of Mayor Len Brown and the establishment of Auckland Council. Graffiti vandalism is a particularly visible crime and communities impacted by the presence of graffiti vandalism are also vulnerable to:
 - Damaged civic pride
 - Decreased local connectedness
 - Increases in other types of offending behaviour
 - Declining property values
 - Negative perceptions of personal and community safety.
10. The prevention of graffiti vandalism is essential to supporting communities to *be safe* and *feel safe* and directly aligns to supporting the Auckland Council goal of *becoming the world's most liveable city*.
11. The establishment of Auckland Council presented the opportunity to develop a whole of council approach to graffiti vandalism prevention, together with the implementation of a service delivery model that is truly leading edge.
12. On 22 March 2012, following a process which included engagement with the 21 local boards and endorsement from the Community Safety Forum, the Auckland Graffiti Vandalism Prevention Plan was formally adopted by the Regional Development and Operations Committee.

Procurement Process: Eradication Services

13. An open market, competitive procurement process has taken place to secure service provision commencing 1 July 2013 for eradication services.
14. Twenty one proposals for eradication services were received in the four council service sectors (north, west, central and south). Not all incumbent providers submitted proposals. Six non-incumbent suppliers submitted proposals.
15. An evaluation panel including Community Development, Arts and Culture, Auckland Transport, Parks and Properties applied a weighted criteria evaluation method to select qualifying suppliers for clarification meetings.
16. Six suppliers attended clarification meetings resulting in four suppliers being invited to negotiation meetings. Procurement advice and Risk and Assurance support was also provided during the process.
17. Following the completion of eradication negotiations, a Supplier Recommendation Report was presented to the Tenders and Procurement Sub-committee for approval on 4 June 2013. The Committee approved the award of contracts to the recommended suppliers:
 - North: Recreational Services Ltd
 - West: Tag Out Trust
 - Central: Civic Contractors Ltd
 - South: Manukau Beautification Trust.

Procurement Process: Enforcement Services

18. An open market, competitive procurement process has taken place to secure service provision commencing 1 July 2013 for enforcement services.
19. Seven proposals were received for the delivery of enforcement services across the region.

20. Clarification meetings were held with two suppliers, one of whom was the incumbent supplier. Negotiations took place with one supplier.
21. Following completion of enforcement negotiations a Supplier Recommendation Report was prepared and subsequently approved by the Auckland Council Manager with delegated financial authority, enabling the award of the contract to the recommended supplier: Thompson and Clark Investigations Ltd.

Community Support and Participation

22. Community participation is critical for effective graffiti vandalism service delivery. The significance of community participation is detailed within the plan and was an important aspect assessed during the procurement process.
23. Community participation is included within the eradication contracts, with specified community focused services/activity including:
 - supporting and developing volunteers, community groups and adopt-a-spot locations
 - providing free graffiti vandalism removal materials and equipment to volunteers, community groups and adopt-a-spot locations
 - championing the involvement of volunteers, community groups and the use of the adopt-a-spot programme
 - developing relationships with local volunteers and community groups
 - fostering community pride, raising awareness of graffiti vandalism issues and involving communities in reducing and preventing graffiti vandalism in their neighbourhood.
24. To ensure continual improvement in community support and participation each eradication provider is required to develop an annual community initiatives plan, this will be monitored monthly and reviewed quarterly by Auckland Council.

Prevention and Education Initiatives

25. Additional resource is available to further enhance prevention/education initiatives within each of the 21 Local Board areas and to complement the eradication and enforcement services procured.
26. A separate report is being developed for Strategy and Finance Committee approval to progress an endorsement made by the Tenders and Procurement Sub-committee, on 4 June 2013, for the:

realignment of \$630,000 per year, commencing 2013/14, from the graffiti vandalism prevention regional budget to local board level to support local graffiti vandalism prevention/education initiatives.

Auckland Council Graffiti Vandalism Prevention Team

27. The Community Development, Arts and Culture Department recently completed a staff realignment. This process has ensured that staff are available to support the Auckland Graffiti Vandalism Prevention Plan and its service delivery model, which commenced on 1 July 2013. Existing staff have now been appointed to new roles in a single team, which reports to the Manager Community Safety. The team comprises:
 - Community Safety Programme Manager, Graffiti Vandalism Prevention (and CAYAD)
 - Senior Graffiti Vandalism Prevention Advisor
 - Graffiti Vandalism Prevention Advisor: North
 - Graffiti Vandalism Prevention Advisor: Central
 - Graffiti Vandalism Prevention Advisor: West
 - Graffiti Vandalism Prevention Advisor: South

Consideration

Local Board Views

28. All 21 local boards were engaged in the development of the plan. The feedback received directly informed the procurement process.
29. Regular communication has taken place at local board level during the procurement process.
30. Staff attended and presented an update on the graffiti vandalism prevention services to a meeting of the Local Board Chairs on 15 July 2013.
31. Local board reports and presentations, providing a tailored update on the graffiti vandalism prevention services to each local board, will take place during August/September 2013.

Maori Impact Statement

32. There are no issues of significance impacting Maori in this report.

Implementation Issues

33. The award of contracts to incumbent providers has mitigated the potential for implementation issues.
34. The graffiti vandalism prevention programme is now being managed by a team of dedicated and specialist staff members alongside an experienced network of providers under the guidance of the Auckland Graffiti Vandalism Prevention Plan.

Attachments

There are no attachments for this report.

Signatories

Authors	Mark Maxlow - Team Leader Community Safety West Andrew Galloway - Community Safety Manager
Authorisers	Louise Mason - Manager Community Development, Arts and Culture

APPENDICES

Item 5.1 - Appendix A - Alternative Action: Rangatahi Project Brief - Page 19

AUCKLAND CITY DISTRICT POLICE
ALTERNATIVE RESOLUTIONS: ENHANCED MODEL (AREM 17yrs+) and
ALTERNATIVE ACTIONS: RANGATAHI (AAR16yrs-)

Background

Police Districts through the country has commenced a wider engagement program with government agencies, community and local iwi groups to support an *Alternative Actions: Rangatahi* pathway for Maori and Pacific Youth whom have come to the attention of the Police for different types of low level, but persistent offending.

Sitting kernel to this initiative is the Ngati Whātua Iwi Led Crime Prevention Plan and the New Zealand Police Prevention First Strategy and National Maori Strategy '*Turning of the Tide*'. Collectively these documents provide strategic context and direction towards the following themes:

- Alternative actions with accountability: holding young people to account for their actions without calling on the full resources of the judicial system
- Long term solutions that address the underlying causes of the crime: viewing the 'crime' as a symptom of a more prevalent problem eg: alcohol
- An effective and efficient referral process: working with appropriate providers who use established and known cultural values as key interventions and are regionally connected to reflect the transient nature of youth whom commit crime within the Auckland City District area.

Operational Context: Implementation

The provider Rangatahi Maori Mentoring Trust and Pacific Reaches Trust will receive referrals direct from Auckland Police Youth Services. Circumstantial and criteria assessments will take place with rangatahi and their whānau to assess buy in, agreed outcomes and monitoring processes¹.

A graduated response model will be adopted for the first 12mth pilot but it is anticipated that 171 rangatahi² could potentially fit the criteria for this alternative pathway and that it will also have a direct impact on reducing the number of rangatahi currently sitting in the (Police) '*warnings / alternative actions*' categories and will allow Police Youth Services to focus on more serious Youth Justice cases. Funding to support a 12 month pilot is assess at \$100k

NB: This proposal relates only to the AAR (16yrs-) pathway

¹ See process map

² Maori and Pacific Youth (AAFY Data: June)

AUCKLAND CITY DISTRICT Alternative Actions Rangatahi: **AAR 16yrs-** and Alternative Resolution / Enhanced Model: **AREM 17yrs+**

Tuesday, July 09, 2013

