

# 2016 User Conference Agenda

## Tuesday August 23<sup>rd</sup>

Time	Event Name	Event Description	Moderator(s)	Location
1pm	Technology Update	Hardware: Power 8 impact, Software iOS 7.3, Windows 10,	Tony	Crowne Plaza: Kennedy Room
1:45pm	JANO 2016 Release Meeting	On August 25th the newest release of the JANO software will be available. This will be the official release meeting for this Angie release. All of the new upgrades and changes that are available.		Crowne Plaza: Kennedy Room
2:45pm	The JANO Development Priorities	JANO will share the current list of upcoming development priorities. Happy Nosa to get customer feedback.		Crowne Plaza: Kennedy Room
3:30pm	Introducing Phaseware: The New AIM	JANO is migrating to a new system to manage customer tickets. AIM is being phased out. And PHASEWARE is being phased in.	LaCorie	Crowne Plaza: Kennedy Room
4pm	JANO Partner Presentations	Hear from all the Official JANO Partners and their offering: 5-7 minutes each Partner	Confirmed JANO Partners: Mentis Technologies, Greycastle Securiry, DigiTicket, Source HOV, Harris & Harris, File&ServeXpress	Crowne Plaza: Kennedy Room
5pm	Partner Happy Hour	Get a chance to know our partners more in depth over drinks at the Bar	Everyone! (wristband required)	Crowne Plaza: Visibility Bar
7:30pm	Southern BBQ Dinner			Bub City 5441 Park Place Rosemont, IL
9:00pm	Live Band Country Karaoke			Bub City 5441 Park Place Rosemont, IL

# 2016 User Conference Agenda

Wednesday August 24<sup>th</sup>

Time	Event Name	Event Description	Moderator(s)	Location
8:15am	Continental Breakfast			Crown Plaza: Kennedy Room
9am	Introduction and Welcome		Nosa	Crown Plaza: Kennedy Room
9:15am	JANO OA: We're Here	We've completed our 2 year roll out of our new user interface? How's it going? Special focus on usage of the new user's manual.	LaCorie & Angie	Crown Plaza: Kennedy Room
10am	eServices Update	Review the strategies from last year Demo of key updates: eMagnus Lite, Multicourt, ePay, eCitations. Also a presentation of JANO's eFile strategy with the new EFM Arrival	Nosa + Angie + LaCorie	Crown Plaza: Kennedy Room
11am	The JANO Lab: Helping us Build the Next Big thing	JANO is always looking for "what's next" as we think of our next big thing. We will do 3 x 20 minute sessions to think about how we should think of the next big thing. Come prepared with your innovative ideas! (Nosa to Moderate)	Session 1: Mobile/Tablet Session 2: Payments Session 3: Going Paperless	Crown Plaza: Kennedy Room
Noon	Lunchtime Conversation: The State of JANO - Words from the CEO	Annual event allows Nosa to have a candid Q&A with everyone on where our company is going and where it's headed	Nosa Bridges	Crown Plaza: Kennedy Room
1:30pm	Creating a more secure JANO	As our business evolves, JANO has been making a big investment in improving our security. Here's an Update	Tony	Crown Plaza: Kennedy Room
2pm	SPECIAL SEMINAR: Cybersecurity Security Awareness	Threats and Common Attacks for government clients, Operational security (Integrating cybersecurity into your daily activities), Roles and responsibilities of your staff, General Security Advice (Passwords, Mobile, Phishing) etc.	Gary Braglia Greycastle Security	Crown Plaza: Kennedy Room
3pm	BREAK			
3:15pm	"Tuesdays With Friends" Circuit Clerk Breakout Session	First 45 Minutes: Circuit Clerk Users with JANO Team Topics include: Criminalization of Cannabis	Moderated by: Kathy Lampkins (DeKalb County)	Crown Plaza: Kennedy Room
		Second 45 Minutes: Open Dialogue JANO Leaves the Room for Open Dialogue among Circuit Clerk Users	Moderated by: Kathy Lampkins (DeKalb County)	Crown Plaza: Kennedy Room