

Notice About the Event Cancellation Policy

In order to continue to bring you the very best events and entertainment and satisfy the most amount of members here at The Club at Ibis, we need to provide adequate space and exceptional service for the enjoyment of all of our members. To help ensure this, the Club is reinstating the Event Cancellation Policy for certain events held throughout the year.

For cultural events that will take place here at the Club, the cancellation policy will allow you to cancel without any financial penalty at any time up until one (1) week prior to the event date. Any cancellations received by the Club Concierge less than one week before the event will result in a charge of one-half the price of the event.

For all cultural events that are considered "Events Off Campus," the cancellation policy that is currently in effect will remain the same. For these events, any cancellations made within two (2) weeks of the event will result in the member being charged the full cost of the event. In the event that there is a waitlist and the cancelling member's spot can be filled, only then will the member not be charged.

It is important for the Club to have this policy in place so that all members have an opportunity to plan and look forward to the many events that the Club hosts. We trust that this policy will help you enjoy the remainder of the season to its fullest.