



PRODUCT MATRIX

Polycom Desktop Phones Comparison



| Business Media Phones | Polycom® VVX® 101 | Polycom® VVX® 201 |
|---|--|--|
| Overview | | |
| Summary | An affordable and reliable single-line IP desk phone | An affordable and reliable dual-line IP desk phone |
| Application target | Home office or shared/common-areas | Small and medium-sized businesses |
| User interface features | | |
| LCD display | 132 x 64 pixels | 132 x 64 pixels |
| Touch display | | |
| Character support | TBA | TBA |
| Expansion module support | | |
| Video features | | |
| Video conferencing | | |
| Video mail support | | |
| Audio features | | |
| Polycom® HD Voice™ technology | | Up to 7 kHz on all audio paths |
| Polycom® Acoustic Fence™ technology | • | • |
| Full duplex speakerphone with Acoustic Clarity Technology | • | • |
| Basic features | | |
| Lines (registrations) | 1 | 2 |
| Dual-stack H.323/SIP | | |
| Line/speed dial keys | | 4 programmable soft keys |
| Display/menu navigation keys | 4-way navigation cluster with center "select" key | 4-way navigation cluster with center "select" key |
| Hard keys | 12-key dialpad, home, speaker, mute, headset, volume | 12-key dialpad, home, speaker, mute, headset, volume |
| Polycom teleworker solution | | |
| Busy lamp field (BLF) functionality | | |
| Advanced features | | |
| Polycom Productivity Suite | | |
| Polycom desktop connector | | |
| Polycom MyInfoPortal (weather, news widgets) | | |
| Visual Conference Management | | |
| Webkit-based full browser | | |
| Open APIs | TBA | TBA |
| Exchange calendar integration | | • |
| USB call recording | | |
| Voice quality monitoring | (License required) | (License required) |
| Bluetooth | | |
| Connectivity | | |
| USB port | | |
| Ethernet port | 10/100 | 2 x 10/100 |



| Business Media Phones | Polycom® VVX® 300 Series | Polycom® VVX® 400 Series |
|---|--|---|
| Overview | | |
| Summary | An entry level UC business media phone designed specifically for cubicle workers and small business owners, complete with voice and integrated applications. | A color mid-range UC business media phone for today's office workers and call attendants delivering crystal clear communications. |
| Application target | Cubicle workers and small businesses | Front-line staff in small and medium businesses using hosted or premises-based open SIP platforms |
| User interface features | | |
| LCD display | 208 x 104 pixel backlit graphical LCD | 320 x 240 pixel 3.5" in TFT LCD |
| Touch display | | |
| Character support | Asian character support | Asian character support |
| Expansion module support | Up to 3 Polycom® VVX® Expansion Modules or Polycom® VVX® Color Expansion Modules | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules |
| Video features | | |
| Video conferencing | | |
| Video mail support | | |
| Audio features | | |
| Polycom® HD Voice™ technology | • | Up to 7 kHz on all audio paths |
| Polycom® Acoustic Fence™ technology | • | • |
| Full duplex speakerphone with Acoustic Clarity Technology | • | • |
| Basic features | | |
| Lines (registrations) | 6 | 12 |
| Dual-stack H.323/SIP | | |
| Line/speed dial keys | 6 | 12 |
| Display/menu navigation keys | 4-way navigation cluster with center "select" key | 4-way navigation cluster with center "select" key |
| Hard keys | 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer | 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer |
| Polycom teleworker solution | | |
| Busy lamp field (BLF) functionality | • | • |
| Advanced features | | |
| Polycom Productivity Suite | • | • |
| Polycom desktop connector | • | • |
| Polycom MyInfoPortal (weather, news widgets) | • | • |
| Visual Conference Management | • | • |
| Webkit-based full browser | • | • |
| Open APIs | • | • |
| Exchange calendar integration | • | • |
| USB call recording | | |
| Voice quality monitoring | (License required) | (License required) |
| Bluetooth | | |
| Connectivity | | |
| USB port | | 2 x USB 2.0 (VVX 401/411 only. VVX 400/410 do not have USB) |
| Ethernet port | 2 x 10/100 (VVX 300/301) 2 x 10/100/1000 (VVX 310/311) | 2 x 10/100 (VVX 400/401) 2 x 10/100/1000 (VVX 410/411) |



| Business Media Phones | Polycom® VVX® 500 Series | Polycom® VVX® 600 Series | Polycom® VVX® 1500 Series |
|---|--|--|---|
| Overview | | | |
| Summary | A performance business media phone delivering best-in-class desktop and unified communications for busy professionals. | A premium UC business media phone integrating real-time presence, advanced telephony, and business applications into a modern communications experience. | The first business media phone combining advanced IP telephony, one-touch video and integrated business application into a seamless, lifelike experience. (Choose VVX 1500D for H.323 and SIP environments) |
| Application target | Knowledge worker/professional's office, call center | Executive office, executive administrators, small and medium business owners | Executive office/manager's office/professionals |
| User interface features | | | |
| LCD display | 320 x 240 pixel 3.5" in TFT LCD Display | 480 x 272 pixel 4.3" in MVA LCD display | 7" TFT LCD display with |
| Touch display | Gesture based, capacitive touch | Gesture based, capacitive touch | Resistive touch screen interface |
| Character support | Unicode character support | Unicode character support | |
| Expansion module support | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules | |
| Video features | | | |
| Video conferencing | (With camera accessory) | (With camera accessory) | • |
| Video mail support | (With camera accessory) | (With camera accessory) | |
| Audio features | | | |
| Polycom HD Voice technology | • | • | • |
| Polycom® Acoustic Fence™ technology | • | • | |
| Full duplex speakerphone with acoustic clarity technology | • | • | • |
| Basic features | | | |
| Lines (registrations) | 12 | 16 | |
| Dual-stack H.323/SIP | • | • | • |
| Line/speed dial keys | 12 | 16 | 6 |
| Display/menu navigation keys | Touch screen display menu | Touch screen display menu | |
| Hard keys | 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer | 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer | |
| Polycom teleworker solution | | | • |
| Busy lamp field (BLF) functionality | • | • | • |
| Advanced features | | | |
| Polycom Productivity Suite | • | • | |
| Polycom desktop connector | • | • | • |
| Polycom MyInfoPortal (weather, news widgets) | • | • | • |
| Visual Conference Management | • | • | • |
| Webkit-based full browser | • | • | • |
| Open APIs | • | • | • |
| Exchange calendar integration | • | • | • |
| USB call recording | • | • | • |
| Voice quality monitoring | • | • | • |
| Bluetooth | | Integrated Bluetooth 2.1 EDR | |
| Connectivity | | | |
| USB port | 2 x USB 2.0 | 2 x USB 2.0 | 1 x USB 2.0 |
| Ethernet port | 2 x 10/100/1000 | 2 x 10/100/1000 | 2 x 10/100/1000 |



| Business Media Phones | | Polycom® VVX® D60 Wireless Handset | |
|---|--|------------------------------------|--|
| Overview | | | |
| Summary | SIP-based, on premise, mobile communications system | | |
| Application target | For busy users who need to be reachable whether they are at their desk or elsewhere on the premises | | |
| User interface features | | | |
| LCD display | 2" TFT (178x220 pixel) color display with LCD backlit | | |
| Touch display | | | |
| Character support | | | |
| Expansion module support | | | |
| Video features | | | |
| Video conferencing | | | |
| Video mail support | | | |
| Audio features | | | |
| Polycom HD Voice technology | • | | |
| Polycom® Acoustic Fence™ technology | • | | |
| Full duplex speakerphone with Acoustic Clarity Technology | Full duplex speakerphone | | |
| Basic features | | | |
| Lines (registrations) | Support for 4 simultaneous calls | | |
| Dual-stack H.323/SIP | | | |
| Line/speed dial keys | Speed dial keys are available on HS. Long press on the dial pad key to which a contact is assigned, places the call. | | |
| Display/menu navigation keys | 4-way navigation cluster with center "select" key | | |
| Hard keys | 12-key dialpad, home, speaker, mute, headset, volume | | |
| Polycom teleworker solution | | | |
| Busy lamp field (BLF) functionality | | | |

| Advanced features | |
|--|---|
| Polycom productivity suite | |
| Polycom desktop connector | |
| Polycom MyInfoPortal (weather news, widgets) | |
| Visual Conference Management | |
| Webkit based full browser | |
| Open APIs | |
| Exchange calendar integration | |
| USB call recording | |
| Voice quality monitoring | (license fee needed) post FCS |
| Bluetooth | |
| Connectivity | |
| USB port | |
| Ethernet port | 1/100 The Ethernet port is for the Base Station not the Handset**** |

About Polycom

Polycom helps organizations unleash the power of human collaboration. More than 400,000 companies and institutions worldwide defy distance with video, voice and content solutions from Polycom. Polycom and its global partner ecosystem provide flexible collaboration solutions for any environment that deliver the best user experience and unmatched investment protection.

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