



Café & Bar

Your
feedback
is appreciated!

Please post your response to

Comfort Hotel Perth City

PO Box 6286

EAST PERTH WA 6892

or

Fax: 08 92250 7007

or

place it in the box provided at
the restaurant on your next visit.

RESTAURANT SERVICE QUESTIONNAIRE



We, at K on Hay Café & Bar, are committed to providing you with a pleasant and satisfying dining experience and welcome your comments.

How Are We Doing?

Please fill out this questionnaire and place in the box at the entrance. Thank you, we value your feedback!

Standard of service you received on arrival:

1	2	3	4	5
Disappointing		Satisfactory		Exceptional

Standard of the service you received from the wait staff:

1	2	3	4	5
Disappointing		Satisfactory		Exceptional

Were our wait staff:

a Courteous?	YES	NO
b Informative?	YES	NO
c Efficient?	YES	NO
d Well presented?	YES	NO

FOOD QUALITY & VALUE

Menu variety:

1	2	3	4	5
Disappointing		Satisfactory		Exceptional

Quality of meals:

1	2	3	4	5
Disappointing		Satisfactory		Exceptional

Service time from ordering:

1	2	3	4	5
Disappointing		Satisfactory		Exceptional

Did we check your level of satisfaction during the course of your meal?

YES	NO
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K on HAY

Comfort Hotel Perth City
200 Hay Street, East Perth, WA 6004

Phone: +61 8 9220 7000 Fax: +61 8 9220 7007 www.chpc.com.au

ABN: 14 008 823 158

RESTAURANT SERVICE QUESTIONNAIRE



BEVERAGE QUALITY & SERVICE

1	2	3	4	5
Disappointing		Satisfactory		Exceptional

WINE LIST VARIETY & SERVICE

1	2	3	4	5
Disappointing		Satisfactory		Exceptional

BEER SELECTION AVAILABLE

1	2	3	4	5
Disappointing		Satisfactory		Exceptional

SPIRITS & MIXERS AVAILABLE

1	2	3	4	5
Disappointing		Satisfactory		Exceptional

Prompt service?

YES	NO
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Overall, do you feel that you
received value for money?

YES	NO
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Would you return
to our restaurant?

YES	NO
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The hotel rewards employees who go out of their way to exceed expectations of patrons. Would you like to nominate any particular employee for a job well done?

Did you visit us for:

Breakfast	Lunch	Dinner
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How did you hear about us?

For any reason at all, would you like a member of management to contact you relating to your visit to our restaurant?

YES	NO
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Your name & best contact number / email?

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