RISE: Service User Questionnaire
Education, Training and Employment (ETE)

The **Recovery Interventions Services Ealing (RISE)** partnership wants to ensure that our *Education, Training and Employment* service delivery model is designed to meet the needs and expectations of all those who use it.
We would be grateful if you could help us do this by completing this service user questionnaire.

Think about the questions below and tick the boxes that apply to you, and if you see the issue as a barrier to you getting work or going to college.

		Yes	No	Not Sure	A Barrier	Not a Barrier
1.	Do you have suitable skills for work?	☐	☐	☐	☐	☐
2.	Do you need further training?	☐	☐	☐	☐	☐
3.	Do you have suitable qualifications?	☐	☐	☐	☐	☐
4.	Are you confident about speaking English?	☐	☐	☐	☐	☐
5.	Do you have problems with reading, writing, spelling or numbers?	☐	☐	☐	☐	☐
6.	Are you confident with using computers?	☐	☐	☐	☐	☐
7.	Do you have an upto date CV?	☐	☐	☐	☐	☐
8.	Do you have difficulties in completing application forms?	☐	☐	☐	☐	☐
9.	Would you like support with job interviews?	☐	☐	☐	☐	☐
10.	Are you good at getting to places on time?	☐	☐	☐	☐	☐
11.	Do you have problems with childcare?	☐	☐	☐	☐	☐
12.	Do you have problems with travel?	☐	☐	☐	☐	☐
13.	Are you a carer looking after a relative or friend?	☐	☐	☐	☐	☐
14.	Are you worried about losing your benefits?	☐	☐	☐	☐	☐
15.	Do you have a criminal record?	☐	☐	☐	☐	☐
16.	Have you ever worked before?	☐	☐	☐	☐	☐
17.	Can you work full-time?	☐	☐	☐	☐	☐
18.	Are you actively looking for work?	☐	☐	☐	☐	☐
19.	Are you sure about what sort of work to apply for?	☐	☐	☐	☐	☐
20.	Do you know what job to apply for?	☐	☐	☐	☐	☐

21. Which employment sectors would you like to work in? *(You can Tick more than one box)*

☐ Admin & Secretarial	☐ Education & Teaching	☐ Manufacturing	☐ Sales & Marketing
☐ Call & Contact Centre	☐ Hospitality & Catering	☐ Motoring	☐ Social Care
☐ Construction	☐ Information Technology	☐ Nursing & Midwifery	☐ Transport & Logistics
☐ Drugs & Alcohol	☐ Leisure & Tourism	☐ Retail	☐ Other: _____

22. What is your Gender?

☐ Male ☐ Female ☐ Prefer not to say

23. Which Age group do you come under?

☐ 24 or under ☐ 25-49 ☐ 50-74 ☐ 75 or over ☐ Prefer not to say

24. Please add any further comments, questions or suggestions in the space below:

Thank you for taking the time to complete this questionnaire. Please return your completed questionnaire back to your key worker. **If you have any further queries please call us on 020 8799 2165.**