

Kongsberg Automotive

# Quality Policy

“Right from me, first time.”

Kongsberg Automotive’s goal is to be the preferred business partner for our customers by providing exceptional product quality and services. KA employees demonstrate that quality comes first by continuously increasing knowledge about our customers, business partners, products and processes.

We assure our commitment by:

- Passionate**
  - Effectively developing all employees’ talents and competence
  - Continuously improving by using Lean principles and related tools
  - Striving to achieve total customer satisfaction
- Accountable**
  - Tracking Key Performance Indicators (KPIs) through internal evaluation and reporting
  - Monitoring the voice of the customer and taking appropriate actions where necessary
  - Requiring commitment from suppliers and other partners to apply the same principles
  - Using fair trade principles and acting ethically with honesty and integrity
- Prepared**
  - Establishing robust processes to continuously deliver products on time, with zero defects
  - Establishing and continuously improving our quality systems that align with customer requirements along with ISO 9001 and/or ISO TS 16949



Hans Peter Havdal, CEO



Matthias Vogel, SVP QA & HSE