



Bradford Dental Center • Delevan Health Center • Gundlah Dental Center • Mt. Jewett Health Center

Dental Appointment Agreement

The dental centers of the Upper Allegheny Health System are dedicated to quality dental care for each and every one of our patients. Because of this, we have instituted a policy regarding missed/cancelled appointments.

We respectfully request at least a 24-hour notice when cancelling an appointment. A reminder call is placed within 48 hours of each appointment; we expect all appointments (not appropriately cancelled) to be attended at the scheduled time. We allow 10 minutes for lateness before we consider the appointment a “no-show”.

We believe that by keeping missed appointments to a minimum, we can keep treatment plans flowing and achieve the quality goal we aim toward for everyone.

Any patient who has three “no-show” appointments within a 12-month rolling calendar will be discharged from our practice.

Print Patient's Name

Signature of Patient/Parent or Health Care Agent

Date