

Over the last year, how many problems, if any, have you had with electricity or heat?

Never Had  
A Problem

☐

1 to 2  
Problems

☐

3 to 4  
Problems

☐

More Than  
4 Problems

☐☐

12a. If you had a problem with electricity or heat, how long did it take to fix?

Never Had  
A Problem

☐

Less Than  
6 Hours

☐

6 to 24  
Hours

☐

More Than  
24 Hours

☐

Problem Never  
Corrected

☐☐

Over the last year, how many problems, if any, have you had with kitchen appliances  
(for example, stove, refrigerator, etc.)?

Never Had  
A Problem

☐

1 to 2  
Problems

☐

3 to 4  
Problems

☐

More Than  
4 Problems

☐☐

13a. If you had a problem with kitchen appliances, how long did it take to fix?

Never Had  
A Problem

☐

Less Than  
6 Hours

☐

6 to 24  
Hours

☐

More Than  
24 Hours

☐

Problem Never  
Corrected

☐☐

Over the last year, how many problems, if any, have you had with water or plumbing  
(for example, toilets, hot water, etc.)?

Never Had  
A Problem

☐

1 to 2  
Problems

☐

3 to 4  
Problems

☐

More Than  
4 Problems

☐☐

14a. If you had a problem with water or plumbing, how long did it take to fix?

Never Had  
A Problem

☐

Less Than  
6 Hours

☐

6 to 24  
Hours

☐

More Than  
24 Hours

☐

Problem Never  
Corrected

☐☐

Over the last year, how many problems, if any, have you had with smoke detectors?

Never Had  
A Problem

☐

1 to 2  
Problems

☐

3 to 4  
Problems

☐

More Than  
4 Problems

☐☐

15a. If you had a problem with smoke detectors, how long did it take to fix?

Never Had  
A Problem

☐

Less Than  
6 Hours

☐

6 to 24  
Hours

☐

More Than  
24 Hours

☐

Problem Never  
Corrected

☐☐