| # | RFP Reference or Pre-Qualification Reference | Question | Response |
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| 16 | RFP | Does the State request single sign-on between SAP and the SOMS applicatio | While CDCR's priority is the schedule, CDCR desires to be compliant with the OCIO's vision of Enterprise Architecture (see Bidder's Library). |
| 17 | RFP | In terms of data storage, it is clear that the servers will be hosted at DTS. What is CDCR's expectation of disaster recovery planning and data staging? | CDCR's expectation is that DTS will provide the disaster recovery site, and the bidder will provide the planning for the disaster recovery necessary for their solution. |
| 18 | RFP | Since this is a critical system, will CDCR do independent customer visits where proposed systems are actually deployed to get a **real** sense of applicability and customer satisfaction with vendor support? | CDCR is not planning on independent customer visits at this time. |
| 19 | RFP | The FSR states that CDCR will need to get contractor to "backfill" personnel that are redirected to SOMS.  Is it CDCR's expectation that the selected vendor will provide the personnel to fill the redirected positions? | No |
| 20 | RFP | In the bidders conference, the CITIP project was referenced.  Will CITIP provide CDCR new capabilities to accurately identify the offender/inmate being processed? | No, the Consolidated IT Infrastructure Program (CITIP) is CDCR's statewide infrastructure upgrade project. |
| 21 | RFP | How comfortable is CDCR that the connections from the remote locations (institutions/parole offices) to DTS are robust enough to handle a centralized server solution? | CDCR believes that the connections can handle a centralized server solution. |
| 22 | RFP | The SOMS RFP Questions and Answers (Set 2) posted on July 18 appear to be the same document as the first posted on Jul 15. Should there be a second set available? | This problem has been addressed (see URL). |
| 23 | RFP | The SOMS Bidder's library lists at least three documents that are available by appointment only. What is the process for making appointments? Are there certain day, dates, or times that appointments are available so we can bring the appropriate people in to see those documents? | There is actually only one document that is available by appointment only.<br><br>The process is to notify the Procurement Coordinator, Deborah Fraga-Decker, of interest in scheduling a date/time to visit the Bidder's Library. |
| 24 | RFP | Will the State allow development and testing of SOMS to be hosted at the vendors site prior to production (up to year 2012)? | CDCR's order of preference for the development environment hosting is:<br>1) CDCR white floor<br>2) DTS<br>3) Contractor site<br><br>However, CDCR is open to discussion based on the strength of the bidder's proposed solution.<br><br>Testing environment must reside at DTS. |