

Please rate your overall satisfaction with the quality of services provided by Amplitude Research:

- ☐ Very dissatisfied
☐ Somewhat dissatisfied
☐ Neutral
☐ Somewhat satisfied
☐ Very satisfied

Please explain below why you gave a [piping from above] rating.

Please rate your satisfaction with the services provided by Amplitude Research on each of the following attributes:

	Very dissatisfied	Somewhat dissatisfied	Neutral	Somewhat satisfied	Very satisfied
Courtesy and professionalism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timeliness of getting back to you when needed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Listening carefully and being responsive to your needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having the knowledge and expertise needed to meet your needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing clear, complete, and accurate information and quotations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fairness of pricing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you expressed dissatisfaction or have concerns about any of the items above, please explain why you feel that way below:

All things considered, how does Amplitude Research compare with other full-service survey organizations?

- ☐ Not as good
☐ About the same
☐ Better

If asked by a friend or business associate, how likely would you be to recommend Amplitude Research?

- ☐ Definitely not
☐ Probably not
☐ Might or might not
☐ Probably would
☐ Definitely would

Aside from the issues you have already described / rated in this survey, are there any other comments you would like to share?

How long has your organization been a customer of Amplitude Research?

- ☐ Less than 1 year
☐ 1 to 2 years
☐ 3 to 5 years
☐ 6 to 9 years
☐ 10 years or more
☐ Don't know

Thank you very much for participating in the Amplitude Research Customer Survey. We appreciate your feedback.

[Submit](#)