

[Insert name of Enterprise]

Customer Satisfaction Survey

Thank you for purchasing from us. Please take a moment to tell us about your experience and how well our **[insert name of product/service]** has been meeting your expectations.

1. How long have you used our services?

- ☐ 0 to 12 months
- ☐ 1 to 3 years
- ☐ More than 3 years

2. What products and services have you purchased from us?

- ☐ **[Insert name of service 1]**
- ☐ **[Insert name of service 2]**
- ☐ **[Insert name of service 3]**

3. Overall, how satisfied are you with your experience?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very Dissatisfied

4. Would you share your reasons why?
