

# [Insert name of Enterprise]

## Customer Satisfaction Survey

Thank you for purchasing from us. Please take a moment to tell us about your experience and how well our [insert name of product/service] has been meeting your expectations.

1. How long have you used our services?

- 0 to 12 months
- 1 to 3 years
- More than 3 years

2. What products and services have you purchased from us?

- [Insert name of service 1]
- [Insert name of service 2]
- [Insert name of service 3]

3. Overall, how satisfied are you with your experience?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

4. Would you share your reasons why?

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