

Sample Quality Management Plan

Quality Management Relationships

	Quality Planning	Quality Control (QC)	Quality Assurance (QA)	Quality Improvement
	Plan	Do	Check	Act
What Is Done	Determine what will be quality on the project and how quality will be measured	Monitor specific project products to determine if they meet performance measurement thresholds defined in the quality management plan	Determine if measurement of quality is appropriate by evaluating overall performance on a regular basis to insure the project will satisfy customer quality expectations	Increase the effectiveness and efficiency of the project when corrective actions such as Change Requests are identified. Changes to the Quality Management Plan and the PMP may be required.
When It Is Done	Project Planning Phase Processes <ul style="list-style-type: none"> • PMP Development • Project Scope & Customer Requirements Definition • Team Establishment • Activity/Schedule Development • Resource Estimate Development • Project Delivery Acquisition Strategy 	Project Execution, & Control Phase Processes <ul style="list-style-type: none"> • Project Execution & Control • Lessons Learned 	Project Execution, & Control Phase Processes <ul style="list-style-type: none"> • Project Execution & Control 	Project Execution, & Control Phase and Project Planning Phase Processes <ul style="list-style-type: none"> • Change Management • PMP Development