

Customer Satisfaction Questionnaire

We are constantly striving to provide a good food service. This survey is part of the process. Please help us to do this by completing this questionnaire.

This section is about the food in the staff restaurant. Please tick the appropriate boxes and add your comments where relevant.

1. How many times do you usually eat in the staff restaurant?

More than three times a week ☐ up to three times a week ☐ once a week ☐
hardly ever (Please specify why) ☐

2. When you eat in the staff restaurant, what type of food do you normally choose? (Tick each one as appropriate)

| | | | | | |
|------------------------|--------------------------|------------|--------------------------|-------------|--------------------------|
| starter | <input type="checkbox"/> | vegetables | <input type="checkbox"/> | desserts | <input type="checkbox"/> |
| hot main course | <input type="checkbox"/> | fried food | <input type="checkbox"/> | fresh fruit | <input type="checkbox"/> |
| vegetarian main course | <input type="checkbox"/> | salads | <input type="checkbox"/> | sandwiches | <input type="checkbox"/> |
| other (Please specify) | <input type="checkbox"/> | | | | |

3. Thinking about value for money, how would you describe the food in general?

Good value for money ☐ reasonable ☐ bad ☐
(Please give reasons)

4. How would you describe the variety of foods on offer?

excellent ☐ good ☐ fair ☐ poor ☐
(Please give reasons)

