

WORKING NEIGHBOURHOOD TEAM NDC AREA DRAFT ACTION PLAN							Item 3	
No	Action	Lead Responsibility	Participating Partners		Commissioning Arrangements	Update	Status	Review Date
				NOW SOON LATER	A: Just Do It B: Commission Locally C: Commission via Skills & Work Board		OPEN CLOSED PROPOSED	
<p>OBJECTIVES:</p> <p>COMMUNITY ENGAGEMENT & OUTREACH</p> <ul style="list-style-type: none"> There is excellent community intelligence and insight, and a clear view of local needs and opportunities. This is informed by personal relationships as well as data and customer and community profiles. There is a strong demand and desire for the services we offer, supported by clear incentives and a focus on raising aspirations. There is excellent community and inter agency communications. Local communities and community and voluntary organisations are at the heart of our engagement and outreach work. We have a strong collective capacity to identify and engage constructively with the people we aim to support. We pool our knowledge and capacity to enable this. 								
Local Intelligence								
1	Produce community profile for NDC (data, needs, consultation, local perspectives) including client group segmentation. <ul style="list-style-type: none"> Incorporate NDC MORI data Incorporate London St Consultation 	K Kelleher (SCC), M Turley (NDC)	WN Area Management Team	NOW	A: Just Do It	8/6 Draft local profiles in preparation to be presented at Area Meetings for feedback. KK Supplementary GM indicators discussed in outline by Susan Ford / Tracy Fishwick. NDC Mori Survey and Programme Evaluation complete and ready for incorporation in the profiles. 15/10 Alternative consultation area identified - London St	OPEN	24-Jun
2	Develop local case studies and typologies - understanding supply <ul style="list-style-type: none"> Collect case studies through service audit Collect case studies through London St Consultation Produce DVD of local case studies 	M Turley (NDC), D Timperley (SCC), S Ford (SCC)	WN Area Management Team	NOW	A: Just Do It	Around 30 local case studies produced to date by NDC and its partners. 24/8 Audit meetings set with key partners; Whit Lane Consultation paper prepared for WNT on 7th September (TBC). 5/10 Alternative consultation area identified - London St	OPEN	
3	Develop Skills and & Work user group for NDC	WN Area Management Team		NOW	A: Just Do It	Need to clarify project remit	PROPOSED	
4	Closer links with employers - understanding demand. <ul style="list-style-type: none"> Establish regular LMI Establish system for feeding local residents into LEPS and other inward investment Public sector employment 	M Wilde (JC+), C Edey (ME), D Timperley (SCC)	SCC, PCT, Salford City College,	NOW	A: Just Do It	NDC Employer Survey 2009 underway. Local Enterprise Agency resource available 24/8 NDC Employer Survey complete - issues to be presented to WNT at 'Demand' session on 7th September, alongside LMI and LEP presentations. 9/10 Links to and adding to FJF opportunities to support services at a local level. Links to MediaCityUK and BSF. Wider LEP opportunities via LEP.	OPEN	
Community Engagement/Outreach								