

### Customer Service Survey

	Excellent	Good	Average	Fair	Poor
Staff was available in a timely manner.					
Staff greeted you and offered to help you.					
Staff was friendly and cheerful throughout.					
Staff answered your questions.					
Staff showed knowledge of the products/services.					
Staff offered pertinent advice.					
Staff was courteous throughout.					
Overall, how would you rate our customer service?					

#### Open-Ended Questions

What did you like best about our customer service?

How could we improve our customer service?