

AMS Coumadin Clinic – Patient Survey

Thank you for choosing the AMS Coumadin Clinic at Athens Regional Medical Center. We take pride in continuously improving our care.

This survey is anonymous, we do not know who filled out this questionnaire. We appreciate your honest feedback.

Please rate the following questions based on this scale:	All of the time		Some of the time		None of the time	
	1	2	3	4	5	NA
The clerical staff/secretary is courteous and helpful.						
I can get an appointment that works with my schedule.						
The amount of time I wait for my appointments is acceptable.						
The Pharmacists are professional and concerned about my Coumadin therapy and my health.						
The Pharmacist takes enough time with me during my visit.						
The Pharmacist/clinic returns my phone calls in an acceptable time frame.						
My personal information is kept private.						