

# DERRICK CRABTREE

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## Summary

Accomplished Business Analyst skilled in achieving operational efficiency and increasing revenue in the health care industry. Business process improvement, data analysis, and asset management expert. Employs root cause analysis to identify issues and develop process improvements that lead to cost savings. Exceptional planning and implementation capabilities.

## Highlights

- Business process improvement
- Forecasting and planning
- Advanced Excel modelling
- Cost-benefit analysis
- Business systems analysis
- Budgeting
- Project management
- Project life cycle
- System development life cycle
- IS change management

## Experience

### Lead Business Analyst Heritage Hospital

08/2011 to Current  
Bradford, West Yorkshire

- Spearhead supply chain process improvement and systems implementation projects.
- Develop metrics used to determine inefficiencies and areas for improvement across the hospital.
- Identify process bottlenecks and implemented new and improved processes and policies.
- Lead cross-functional teams to analyse and understand the operational impacts and opportunities for technology changes institution-wide. Redirected technology master plan toward a forward-thinking approach.
- Identified key roadblocks and proposed effective solutions for \$55 million project that saved the hospital almost \$1 million dollars.
- Promoted to Lead Analyst after just 11 months of employment.

### Business Analyst Heritage Hospital

08/2010 to 07/2011  
Bradford, West Yorkshire

- Analysed department technology usage and determined the best course for future purchases.
- Conducted activity-based analysis of hospital processes and made recommendations based on the findings.
- Identified process boundaries and developed opportunities to automate processes and functions.
- Gathered technical requirements and participated in design sessions.
- Ensured compliance with established internal control procedures by examining records, reports, operating practices, and documentation.

### Business Analyst Mercy Hospital

02/2005 to 08/2010  
Salt Lake City, Texas

- Performed research to assist in development of project scope, define requirements, and propose changes.
- Drafted monthly financial reconciliations and forecasts.
- Assisted senior staff with development of effective presentations.
- Collected, data analysed trends, and created reports as requested.

## Education

**Bachelor of Science: Business Management**  
University of London  
Emphasis in Business Analytics  
Top 5% of class

2004  
London, England