

Monthly Cleaning Report Update

1. Introduction

- 1.1 The purpose of this paper is to provide an update to the Trust Board on current cleaning issues.

2. Improvements

- 2.1 Monthly meetings between the Director and Associate Director of Facilities and the Divisional Director of ISS Mediclean continue.
- 2.2 The majority of rechecks continue to be completed within the contractual time frame on all sites except North Manchester and the financial penalties applied in month reflect this.
- 2.3 Even though there have been a number of cleaning issues, only problems in theatre outer areas have been escalated to the Trust Monitoring Officers.

3 Cleaning Spot Checks

- 3.1 Cleaning spot checks have taken place as follows and areas marked pass or fail. For very high risk functional areas, i.e. theatres, HDU/ITU, SCBU a score of 95% or above equates to a pass, for high risk functional areas i.e. wards a score of 90% or above equates to a pass.

Site	Date	Inspectors	Ward/department visited	Audit Scores
North Manchester	4.8.10	Associate Director of Facilities Director of Facilities	Ward G6 HDU	96.5% - Pass 91.3% - Fail
North Manchester	7.8.10 Saturday	Associate Director of Facilities	I5 I6	87.15% - Fail 87.22% - Fail
Royal Oldham	2.8.10	Associate Director of Facilities	Ward E1 Ward E3 ITU HDU	90.9% - Pass 95.6% - Pass 95.3% - Pass 89.8% - Fail
Royal Oldham	7.8.10 Saturday	Associate Director of Facilities	Ward G1 Ward F3	94% - Pass 90.2% - Pass
Fairfield General	5.8.10	Associate Director of Facilities	Ward 20 Ward 21 CCU	93.8% - Pass 79.45% - Fail 91.4% - Pass
Rochdale Infirmary	5.8.10	Associate Director of Facilities	SCBU CCU	94.7% - Fail 91.5% - Pass

- 3.2 All areas inspected were selected at random by the inspectors. The cleaning scores on the wards North Manchester were very disappointing. The failures were associated with below standard cleaning of the floors in the side rooms on I5 and I6, which should have received a thorough clean on the day of the spot check and some dust on beds on HDU. But despite one area failing at ROH there has been significant improvement, particularly on G1 which has been given additional cleaning hours due to the level of patient activity on this ward.
- 3.3 Equipment cleaned by nursing staff including dressing trolleys and commodes was assessed. Only 1 commode was found to be soiled on Ward 21 at FGH and there was an accumulation of dust on equipment trolley's on SCBU at Rochdale Infirmary which caused this audit to fail. Nursing staff on I6 at NMGH had to be reminded that it is their responsibility to clean patient notes trolleys which were extremely dusty.
- 3.4 Ward 21 at FGH at the time of the inspection had a number of challenging inpatients which made cleaning difficult. An additional toilet clean has now been implemented on this ward.

4. Concerns

- 4.1 There are still areas that fail to achieve the required performance rating and are being monitored weekly. In addition ISS Mediclean has been cautioned about the failure to undertake the required number of audits at NMGH. The cleaning committee has address the differentials in cleaning scores of the ISS Supervisors and the Trust Monitoring Officers particularly at ROH and the process to be used has been reinforced.
- 4.2 The following areas are currently being monitored weekly
- North Manchester General Hospital - HDU, D4
[HDU and D4 have not caused concerns previously]
- 4.3 Staffing competencies still continue to be a concern, although there has been a significant improvement at ROH. The new manager at NMGH is now in post and is receiving specific training about healthcare cleaning requirements. In addition staffing levels, particularly at weekends are a concern as is the consistency of cover provided for annual leave. It is often evident that there is a dip in standards when the regular healthcare cleaner is on holiday or off sick.
- 4.4 There is a concern that even though the nursing staff are fully aware about the escalation policy it is not being effectively used and nursing staff on 2 of the areas inspected had not undertaken cleaning duties that they are responsible for. The Associate Director of Nursing has escalated this to the Divisional Nurse Managers.

6. Penalties

The following financial penalties have been issued.

Site	Area In July	Financial Penalty July
Royal Oldham	G1, Theatres	£273.18
North Manchester	Theatres outer areas, E3 Outpatients, I5,I6	£649.98
Fairfield	N/A	No Penalties
Rochdale	N/A	No Penalties

8 Summary

- The Facilities Directorate continue to monitor cleaning standards and apply penalties where necessary.
- Further cleaning spot checks are scheduled for all sites and have been diarised until the end of the year.

John Wilkes
Director of Facilities

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