

TIME	DATE	YEAR	IN	RENTAL TYPE	SOURCE NO.	I.D. NO.	RENTAL AGREEMENT	NO. D
TIME	DATE	YEAR	OUT	RENTER				
START CHARGES IF DIFFERENT				ADDRESS	HOME PHONE			
ORIGINAL VEHICLE				ADDRESS	OFFICE PHONE			
COLOUR	REGISTRATION NO.			CITY	COUNTY	POSTAL CODE		
MODEL	UNIT NO.			DRIVER'S LICENCE NO.	DATE ISSUED	EXPIRY DATE		
MILEAGE	IN				ISSUING AUTHORITY	DOB	EMPLOYER	
	OUT							
DRIVEN				BILL TO	COMPANY			
CONDITION AGREED TO X RENTER				ATTN.	PHONE	EXT.		
				REFERENCE NUMBER:				
CONDITION SAME ON RETURN Yes No				ADDITIONAL DRIVER — PERMITTED ONLY WITH ENTERPRISE APPROVAL AGE				
ONLY DAMAGE LARGER THAN SHOWN ON DAMAGE EVALUATOR WILL BE MARKED				I request Enterprise's permission to allow DRIVER'S LICENCE NO. ISSUING AUTH. ISSUE DATE EXPIRY DATE				
				who is under my control and direction to drive the rented vehicle for me and on my behalf. I am responsible for their acts while they are driving, and for fulfilling the terms and conditions of this agreement.				
LOAD COVER				X RENTER		AUTH. BY		
F OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F				RENTER DECLINES DAMAGE WAIVER (DW) AND ASSUMES DAMAGE AND THEFT RESPONSIBILITY. SEE PAGE 3 PARAGRAPH 7.		RENTER ACCEPTS DAMAGE WAIVER (DW) AT DAILY FEE SHOWN TO THE RIGHT. RENTER REMAINS RESPONSIBLE FOR EITHER AN EXCESS OF £1100 OR THOSE INDICATED TO THE RIGHT. DW IS NOT INSURANCE. SEE OPTIONAL PRODUCTS NOTICE AND PAGE 3 PARA 8.A.		RENTER
F IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F				RENTER Declines DW		Accepts DW		Damage/Theft Excess:
OPTIONAL PRODUCTS NOTICE				RENTER DECLINES EXCESS PROTECTION (EP)/PARTIAL WAIVER (PW). SEE PAGE 3 PARAGRAPH 7.		RENTER ACCEPTS EXCESS PROTECTION (EP)/PARTIAL WAIVER (PW) AT DAILY FEE SHOWN TO THE RIGHT. RENTER REMAINS RESPONSIBLE FOR EITHER AN EXCESS OF £500 OR THOSE INDICATED TO THE RIGHT. EP/PW IS NOT INSURANCE. SEE OPTIONAL PRODUCTS NOTICE AND PAGE 3 PARA 8.B.		RENTER
Our contract offers optional products including Damage Waiver, Excess Protection/Partial Waiver, Roadside Assistance Protection. Some of these products entail a separate charge. Before deciding whether to accept any of these optional products, you may wish to determine whether your personal insurance or credit card provides you coverage during the Rental Period.				RENTER Declines EP/PW		Accepts EP/PW		RAP Excess:
				RENTER DECLINES ROADSIDE ASSISTANCE PROTECTION (RAP). SEE PAGE 3 PARAGRAPH 7.		RENTER ACCEPTS ROADSIDE ASSISTANCE PROTECTION (RAP) AT DAILY FEE SHOWN TO THE RIGHT. RAP IS NOT INSURANCE. SEE OPTIONAL PRODUCTS NOTICE AND PAGE 3 PARA 8.C.		RENTER
				RENTER Declines RAP		Accepts RAP		
REPLACEMENT VEHICLE				RENTER INSURANCE INFORMATION				
TIME				INSURER: POLICY #:				
COLOUR				IT IS IMPORTANT THAT YOU HAVE READ AND UNDERSTAND THE ENTIRE AGREEMENT BEFORE SIGNING. ONLY SIGN THIS AGREEMENT BELOW IF YOU WISH TO BE BOUND BY THE TERMS AND CONDITIONS ON PAGES 1 TO 4.				
MODEL				STATEMENT OF LIABILITY: I ACKNOWLEDGE THAT FOR THE PERIOD OF THE RENTAL I SHALL BE LIABLE AS THE OWNER OF THE VEHICLE FOR ANY FIXED PENALTY OFFENCE COMMITTED WITH RESPECT TO THE VEHICLE OR ANY PENALTY CHARGE NOTICE, ANY EXCESS CHARGE OR PENALTY CHARGE FOR PARKING OR BUS LANE CONTRAVENTIONS WHICH MAY BE INCURRED AND ANY CHARGES AND PENALTY CHARGES INCURRED UNDER A ROAD USER CHARGING SCHEME.				
MILEAGE				BY SIGNING BELOW I AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 TO 4 AND AUTHORISE YOU TO OBTAIN PAYMENT OF ALL AMOUNTS DUE OR WHICH MAY BECOME DUE UNDER THIS RENTAL AGREEMENT BY DEBITING THE CREDIT OR DEBIT CARD PRESENTED FOR SECURITY AT THE TIME OF RENTAL.				
IN				I AGREE TO INSURE THE VEHICLE FOR ALL THIRD PARTY RISKS UNDER ANY INSURANCE POLICY AVAILABLE TO ME. SEE PAGE 3 PARAGRAPH 6.				
OUT				RENTER DATE				
DRIVEN				ENTERPRISE REP X EMPL. NO.				
CONDITION AGREED TO X RENTER				I WILL RETURN CAR BY: DEPOSIT(S) PLEASE RETAIN YOUR RECEIPT				
				Date Time Type Amount Paid By				
CONDITION SAME ON RETURN Yes No								
ONLY DAMAGE LARGER THAN SHOWN ON DAMAGE EVALUATOR WILL BE MARKED				ADDITIONAL INFORMATION:				
LOAD COVER				PLEASE USE SEAT BELTS				
F OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F								
F IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F								

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ORIGINAL VEHICLE								
COLOUR		REGISTRATION NO.						
MODEL		UNIT NO.						
MILEAGE		IN						
		OUT						
DRIVEN				BILL TO COMPANY				
CONDITION AGREED TO X RENTER				ATTN. PHONE EXT.				
				REFERENCE NUMBER:				
CONDITION SAME ON RETURN Yes No				ADDITIONAL DRIVER — PERMITTED ONLY WITH ENTERPRISE APPROVAL AGE				
ONLY DAMAGE LARGER THAN SHOWN ON DAMAGE EVALUATOR WILL BE MARKED				I request Enterprise's permission to allow				
				who is under my control and direction to drive the rented vehicle for me and on my behalf. I am responsible for their acts while they are driving, and for fulfilling the terms and conditions of this agreement.				
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F OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F				RENTER DECLINES DAMAGE WAIVER (DW) AND ASSUMES DAMAGE AND THEFT RESPONSIBILITY. SEE PAGE 3 PARAGRAPH 7. RENTER Declines DW				
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REPLACEMENT VEHICLE				RENTER DECLINES ROADSIDE ASSISTANCE PROTECTION (RAP). SEE PAGE 3 PARAGRAPH 7. RENTER Declines RAP				
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COLOUR REGISTRATION NO.				RENTER INSURANCE INFORMATION				
MODEL UNIT NO.				INSURER: POLICY #:				
MILEAGE IN				IT IS IMPORTANT THAT YOU HAVE READ AND UNDERSTAND THE ENTIRE AGREEMENT BEFORE SIGNING. ONLY SIGN THIS AGREEMENT BELOW IF YOU WISH TO BE BOUND BY THE TERMS AND CONDITIONS ON PAGES 1 TO 4.				
OUT				STATEMENT OF LIABILITY: I ACKNOWLEDGE THAT FOR THE PERIOD OF THE RENTAL I SHALL BE LIABLE AS THE OWNER OF THE VEHICLE FOR ANY FIXED PENALTY OFFENCE COMMITTED WITH RESPECT TO THE VEHICLE OR ANY PENALTY CHARGE NOTICE, ANY EXCESS CHARGE OR PENALTY CHARGE FOR PARKING OR BUS LANE CONTRAVENTIONS WHICH MAY BE INCURRED AND ANY CHARGES AND PENALTY CHARGES INCURRED UNDER A ROAD USER CHARGING SCHEME.				
DRIVEN				BY SIGNING BELOW I AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 TO 4 AND AUTHORISE YOU TO OBTAIN PAYMENT OF ALL AMOUNTS DUE OR WHICH MAY BECOME DUE UNDER THIS RENTAL AGREEMENT BY DEBITING THE CREDIT OR DEBIT CARD PRESENTED FOR SECURITY AT THE TIME OF RENTAL.				
CONDITION AGREED TO X RENTER				I AGREE TO INSURE THE VEHICLE FOR ALL THIRD PARTY RISKS UNDER ANY INSURANCE POLICY AVAILABLE TO ME. SEE PAGE 3 PARAGRAPH 6.				
				RENTER X DATE				
CONDITION SAME ON RETURN Yes No				ENTERPRISE REP X EMPL. NO.				
ONLY DAMAGE LARGER THAN SHOWN ON DAMAGE EVALUATOR WILL BE MARKED				I WILL RETURN CAR BY: DEPOSIT(S) PLEASE RETAIN YOUR RECEIPT				
LOAD COVER				Date Time Type Amount Paid By				
F OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F								
F IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F								
ADDITIONAL INFORMATION:				TOTAL CHARGES				
PLEASE USE SEAT BELTS				DEPOSITS				
				REFUNDS				
				AMOUNT DUE				
				CLOSED BY				
				RENTER HAS BEEN INFORMED OF ACCIDENT REPORTING INSTRUCTIONS				
				RENTER Accepts				

1. Your Agreement with us:

When you sign Page 1 you accept the terms and conditions set out in this rental agreement (**Agreement**) which consists of Pages 1 to 4. Please read this Agreement carefully. If there is anything you do not understand, please ask any member of staff.

We and you are the only parties to this Agreement and you are responsible for complying with all the terms of this Agreement even though another person (such as an insurance company) may have arranged the rental, negotiated certain terms or may pay for all or some of the rental bill.

We assure you that our vehicle (**Vehicle**) is roadworthy and suitable for renting at the start of the rental period.

This Agreement is the entire Agreement between you and us concerning the rental of the Vehicle and cannot be altered unless agreed to in writing and signed on behalf of you and us.

2. Rental period:

We agree that you may have the Vehicle until the return date on Page 1. We may agree to extend this rental orally or in writing but the rental period may never be more than three months. We may require you to pay an additional deposit if we agree to extend the rental.

Subject to the following conditions, you can choose to return the Vehicle during our standard office hours before the agreed return date on Page 1 and thereby terminate this Agreement early (and the rental period shall be reduced accordingly). If you have prepaid the rental charges to qualify for a "special offer" rate you agree no refund will be due for early termination otherwise you will in such circumstances be obliged to pay our standard day rates (as well as any other applicable charges referred to in this Agreement) for the days or parts thereof during which you rented the Vehicle. Our standard day rates change frequently and are published on our website www.enterprise.co.uk (Website). They may be more than the day rates you originally agreed with us. Likewise the average daily cost of other applicable charges (such as insurance cover) for the reduced rental period may be higher. You will also lose the benefit of any "special offer" rates (for example week-end rates that are dependent on hiring the Vehicle for a minimum specified period). Therefore before choosing to return the Vehicle early in this way, you must first contact us to identify the revised charges payable. If you do not wish to pay such charges, you shall have no right to vary or terminate the Agreement as described in this Paragraph unless separately agreed by us. Any change to the return date will affect the charges referred to in Paragraph 5, but except as expressly stated or required by implication, early termination shall not otherwise affect the parties' respective rights and obligations under this Agreement.

Any administrative steps taken by us as a result of an agreed extension to the rental period (including without limitation changes to our records, billing processes, document reference numbers or document dates) shall not affect your responsibilities to us under the terms and conditions of this Agreement.

3. Your responsibilities:

- You must look after the Vehicle and the keys. You must always lock the Vehicle and secure all of its parts.
- You must not let anyone work on the Vehicle without our permission. If we give you permission, we will only give you a refund if you have a receipt for the work.
- You must inspect the Vehicle prior to taking possession of it.
- You must stop using the Vehicle and contact us as soon as you become aware of a fault with the Vehicle.
- You must bring the Vehicle back to us by the date and time shown on page 1 unless otherwise agreed. One of our staff must see the Vehicle to check that it is in good condition. If we have agreed that you may return the Vehicle outside business hours or if you choose to leave the Vehicle with a third party you will remain responsible for the Vehicle and its condition until it is re-inspected by a member of our staff.
- You must check that you have not left any personal belongings in the Vehicle before you bring back the Vehicle.
- By signing the statement of liability on Page 1, you acknowledge that you will be liable as the owner, driver or operator of the Vehicle for any offence, penalty, charge or fine which is committed, issued or incurred in respect of any parking, bus lane, congestion charge or traffic offence or contravention in any jurisdiction where the Vehicle is driven until it is returned, unless caused through our own fault.

4. Use of the Vehicle:

The Vehicle must not be used:

- by anyone other than you or any Additional Driver named on page 1;
- by anyone without a full valid driving licence for the class or use of vehicle rented;
- for hire or reward;
- for any illegal purpose;
- for racing, pacemaking, testing the Vehicle's reliability and speed or teaching someone to drive;
- while under the influence of alcohol or drugs;
- outside of the United Kingdom or in the case of rentals in Northern Ireland outside of the United Kingdom or the Republic of Ireland, unless we have given you written permission;
- overloaded with more passengers than seatbelts or to transport children without the legally required carseats;
- to propel or tow any other vehicle or trailer;
- other than on a paved public highway, private road or driveway;
- to transport dangerous or noxious substances;
- in a reckless or negligent manner;
- in or on that part of any aerodrome, airfield, airport or military installation provided for the takeoff, landing, movement or parking of aircraft and aerial devices, including any associated service roads, refuelling areas, ground equipment parking areas, aprons, maintenance areas and hangars.

5. Charges:

a. For all daily items designated as "/day" on Page 1:

- If Page 1 indicates "day = 24 hour period", a day is each consecutive full or partial 24 hour period.
- If Page 1 indicates "day = calendar day", a day is each consecutive full or partial calendar day.
- All charges are for a minimum of 1 day.

b. For all rental terms shown as "/week" or "/month" on Page 1:

- If Page 1 indicates "/week" a week is 7 consecutive days beginning at the start time of the rental.
- If Page 1 indicates "/month" a month is 30 consecutive days beginning at the start time of the rental.

c. You agree to pay us the following charges:

- The time charges for the rental period and any extension of the rental period at the daily rate shown on page 1 (or if no rate is provided on page 1, at the standard prevailing daily rate).
- Charges for any optional services or products which you chose to accept.

d. Additional Obligations - You shall pay to us on demand:

- All fines and court costs for parking, bus lane, congestion charge, traffic or other offences assessed against the Vehicle, us, you, any Additional driver or any other driver you permitted to use the Vehicle until the Vehicle is returned unless caused by our own fault;
- A reasonable administration fee for processing any fines or offences against the Vehicle, you or us during the rental period, unless caused through our own fault;
- Our costs including reasonable legal fees incurred collecting payments due from you under this Agreement;
- A reasonable collection fee if the Vehicle is not returned to the original rental office indicated on Page 1;
- A cleaning fee if you fail to return the Vehicle in a reasonable condition and such charge shall be the additional cost to us reasonably incurred as a result of such failure;
- Any recovery fees reasonably incurred by us where the damage to, or Vehicle fault, is the result of human error by you, any Additional Driver or any other person you permitted to use the Vehicle and is not covered by any manufacturer breakdown programme;
- A refuelling service charge which will be based on the rates set on page 1 of this agreement or at the rental branch you rented the vehicle from (or both) if you did not return the vehicle to us with the agreed amount of fuel unless an optional fuel product was purchased to waive this charge.

e. In the case of damage to, loss or theft of, the Vehicle or any part or accessory howsoever caused to the Vehicle unless caused through our own fault, you shall pay us on demand:

- Fair market value of the repair or replacement of the Vehicle, part or accessory (as applicable) or a repair value calculated by reference to our standard list for minor repairs,
- Reasonable administration fees,
- Loss of revenue at the daily rate shown on Page 1 (or if no rate is provided on page 1, at the standard daily rate for the vehicle provided) based on our loss of income of the Vehicle, not to exceed 30 days, provided that this does not result in us being compensated twice for the same loss;
- A reasonable sum for diminishment of value as determined by an independent Motor Engineer;
- Any towing, storage and impound fees reasonably incurred by us as a result of the damage to, loss or theft of the Vehicle.

We shall have the sole right and responsibility to repair the Vehicle and shall, unless you have already settled our agreed repair costs, attempt to repair the Vehicle and process the insurance claim in a timely manner. Your liability for damage to, loss or theft of, the Vehicle may be reduced by the purchase of Damage Waiver or Excess Protection/Partial Waiver (see Paragraph 8).

f. You will pay Value Added Tax and all other taxes (if any) payable on any of the charges listed in this Paragraph 5.

g. You are responsible for all charges, even if you have asked someone else to be responsible for them or we have billed any third party. You agree that we will compute and debit final charges from your credit and/or debit card if that is the form of deposit or security being used, as shown on Page 1.

All charges are subject to final audit. We will use reasonable endeavours to notify you before debiting from your credit and/or debit card charges which are finalised or come to light after the end of the Agreement.

Where the rental of the Vehicle is consequent upon your own vehicle having been involved in an accident, we may at our sole discretion permit payment of the charges due under this Agreement to be deferred for a period not exceeding 11 months from the date of this Agreement. At the end of the deferment period the amount due shall become payable in one single payment. No interest or other charges shall be payable during, or in respect of, the deferment or credit period.

6. Responsibility to third parties:

Unless the words "3RD PARTY COVER INCLUDED" appear on Page 1, if valid motor third party liability insurance is available on any basis to you, Additional Driver(s) or any other driver and such insurance satisfies the Road Traffic Act 1988 (as amended by the Road Traffic Act 1991), Road Traffic (Northern Ireland) Order 1981 or any other legislation currently in force in any jurisdiction in which you operate the Vehicle, that insurance is primary and we extend no indemnity under our motor fleet insurance policy. You are required to comply with the terms of any applicable insurance policy.

However, if the words "3RD PARTY COVER INCLUDED" appear printed on Page 1, or no valid third party liability insurance is available on any basis to you or any Additional Driver(s) and you and any Additional Driver(s) are in compliance with the Terms and Conditions of this Agreement we agree that you and any Additional Driver(s) age 21 and over will be entitled to indemnity under our motor fleet insurance policy against claims from a third party alleging injury, death or damage to property as required by the Road Traffic Act 1988 (as amended by the Road Traffic Act 1991), Road Traffic (Northern Ireland) Order 1981 or any other legislation currently in force in any jurisdiction in which you operate the Vehicle. You will be bound by the terms, conditions, limitations, exceptions and exclusions of our policy and may request a copy of our policy from our Reg. Office as specified on Page 1.

You agree to fully cooperate and assist us and our insurers in the investigation of any third party claim and agree that we or they will have the sole right to settle any claim as we or they may decide is necessary. You agree that any failure to report a claim as soon as reasonably possible, failure to cooperate or assist, any fraud or breach of the terms and conditions of our policy, or any breach of Paragraph 4 will invalidate the cover supplied under our motor fleet insurance policy.

If the insurance available to you, Additional Driver(s) or any other driver does not pay any third party the damages they are entitled to as a result of you, Additional Driver(s) or any other driver failing to comply with the terms and conditions of that policy, you will have to repay on demand all costs incurred by us or our insurers in settling and handling the claim. If you provide false information in relation to any third party claim, or if we or our insurers suspect fraud, we may notify fraud prevention agencies and databases, and you may be prosecuted.

7. **Damage and theft responsibility:**

If you decline Damage Waiver on Page 1 you must keep the Vehicle insured against damage to, loss or theft of, the Vehicle up to the fair market value of the Vehicle. You must comply with the terms of your insurance policy. If the Vehicle is damaged, lost or stolen and Damage Waiver is declined or does not apply (see Paragraph 8.a.) you must allow us to make a claim under any policy in your name. If you also decline Excess Protection/ Partial Waiver and / or Roadside Assistance Protection on Page 1 or if they do not apply (see Paragraphs 8.b. and 8.c.) you agree to pay us on demand the appropriate excess as stated in your insurance policy.

If the insurance you have arranged does not pay us in full for any charges outlined in Paragraph 5.d. or 5.e. you are still responsible for paying us all outstanding charges on demand.

If you have paid us everything required under this Agreement and we later recover all of our losses from a third party we will refund you any excess.

8. **Our protection products:**

a. Damage Waiver (DW): If you accept DW on Page 1, we will not hold you liable for damage to, loss or theft of, the Vehicle, except that you will still have to pay the excesses indicated on Page 1 every time the Vehicle is damaged or stolen or lost. If no excesses are indicated on Page 1 you will still be responsible for the first £1100 every time the Vehicle is damaged or stolen or lost. Your responsibility can be reduced with the acceptance of Excess Protection/Partial Waiver (see 8.b. below) and /or Roadside Assistance Protection (see 8.c. below). You agree DW does not exempt you from liability for damage caused by: the use of incorrect fuel; any breach of Paragraph 3 or Paragraph 4 or Paragraph 9; or if you failed to take all reasonable measures to look after and secure the Vehicle or the keys or any other device which unlock the Vehicle and /or enable the Vehicle to be started.

b. Excess Protection (EP) / Partial Waiver (PW): If you accept EP/PW on Page 1 and have accepted DW we will reduce your responsibility for any loss caused by damage to or theft of or loss of the vehicle to the excess indicated in page 1, or if no excesses are indicated the first £500 every time the vehicle is damaged, stolen or lost. If you accept EP/PW and DW has not been accepted you remain responsible for all losses above £600 up to the full market value of the vehicle every time the vehicle is damaged or stolen or lost. You agree that Ep/PW does not exempt you from liability for damage caused by: the use of incorrect fuel; any breach of Paragraph 3 or Paragraph 4 or Paragraph 9; or if you failed to take all reasonable measures to look after and secure the Vehicle or the keys or any other device which unlock the Vehicle and/or enable the Vehicle to be started.

c. Roadside Assistance Protection (RAP): If you accept RAP on page 1 we will waive all of your responsibility for the following (i) tyre repair or tyre replacement costs including rims except when part of a larger repair to the vehicle (ii) replacement key costs (iii) glass repair or glass replacement costs except when part of a larger repair to the vehicle (iv) all recovery and call out charges imposed by our chosen Roadside Assistance Providers as a result of any fault occurring to our vehicle which is due to driver or renter error. RAP does not exempt you from these charges for damage caused by the use of incorrect fuel; any breach of Paragraph 3 or Paragraph 4 or Paragraph 9; or running out of fuel multiple times.

9. **What to do if the Vehicle is in an accident or stolen or lost:**

- You must report the accident or theft or loss to us as soon as possible and confirm this in writing as soon as reasonably possible.
- Unless the words "3rd PARTY COVER INCLUDED" and "DW INCLUDED IN RATE" appear on Page 1 you must as soon as reasonably possible notify your insurers and confirm to us that such notice has been given.
- You or any driver must not admit responsibility to anyone in relation to the accident.
- You and any driver should collect the names and addresses of everyone involved, including witnesses, and give them to us.
- You and any driver must promptly forward to us any notices or other documents relating to any legal proceedings arising out of the accident or theft or loss.
- You agree to cooperate with us and our insurers including requests for full and true information and to provide assistance in any matters or legal proceedings including allowing proceedings to be brought by us in your name and defending any proceedings brought against you.
- You must return the original keys to us and report the theft or loss to the police as soon as reasonably possible if the Vehicle is stolen or lost.

10. **Data Protection:**

- You agree that we, our subsidiaries parent company and any subsidiary of our parent company whether in the EU or outside the EU (including the USA) may:
 - store your personal data that relates to any incident arising from your dealings with us if we think that, as a result of such incident, you could be a risk for future rentals. We may refer to such data when you contact us to seek future rental services. For example, we will record data about your failure to pay, theft of or damage to a vehicle, abusive behaviour towards our staff, any relevant criminal offence committed or alleged or if you have driven under the influence of drugs or alcohol. Such data is stored separately from our general client database though the databases are linked. If we record any such data against your name and you later seek to rent another vehicle in the UK or elsewhere, a decision will be made by our authorised employees as to whether the rental may proceed
 - process any personal data given by you or obtained for the purposes of keeping of accounts and records in connection with this Agreement and its performance and, unless you withdraw your agreement, our marketing generally;
 - verify personal, driving and credit information provided by you and any Additional Authorised Driver through credit agencies, the Driver and Vehicle Licensing Agency (DVLA), the Driver and Vehicle Agency (DVA), fraud prevention agencies/databases and other sources;
 - process the data in the EU and the USA or elsewhere and make it available to us, any subsidiary, any parent company, or any subsidiary of a parent;
 - provide your personal data to third parties to carry out customer satisfaction surveys on our behalf;
 - provide details of any accidents in which you or any Additional Driver of the Vehicle are involved to relevant insurance databases; and
 - process your personal data in the EU and the USA for the above purposes.
- You agree if you break the Agreement we can give such of your personal data as may be relevant to the DVLA, the DVA, debt collectors and any other relevant organisation. We can also give this information to the British Vehicle Rental and Leasing Association (BVRLA), which can share your personal information with its members to prevent crime and protect their assets, as allowed under the Data Protection Act 1998.
- Queries about personal data should be referred to the data controller at the registered office on Page 1.
- If you do not agree to your personal data being used for marketing purposes contact the data controller at the registered office on Page 1.
- Personal data collected will be used for the purposes encompassed in the current Privacy Policy that can be accessed at www.enterprise.co.uk or by written request from the data controller at the registered office on Page 1.
- The Vehicle may be equipped with a tracking device and/or a telematics system. You acknowledge that such systems utilise mobile telephone, satellite and/or radio signals to transmit data and communication and therefore privacy cannot be guaranteed. You authorise us and our appointed providers to use and access location information and automatic crash notification concerning you for use in the operation of an automatic crash notification system and use of the Vehicle location system for legitimate reasons (such as to investigate a lost or stolen Vehicle or to co-operate with law enforcement authorities). You accept that a tracking device may alert us if the Vehicle enters any designated area (such as a port) so we are aware if the Vehicle may be transferred abroad, or for other security reasons. We are not obliged to use or ensure the proper operation of any tracking device or telematics system in the Vehicle.
- When you use any satellite navigation or infotainment system in this Vehicle, you are responsible for any information that is stored in the systems as a result of your use. We cannot guarantee the privacy or confidentiality of such information, and you must wipe it before you return the Vehicle to us. If you do not do this, the next users of the Vehicle will be able to access this information.

11. **Ending the Agreement:**

- You may return the Vehicle and terminate this Agreement at any time during the rental period in accordance with and subject to Paragraph 2.
- We may end this Agreement immediately upon written notice to you if you commit any material breach of this Agreement. A "material breach" by you includes any failure to comply with paragraphs 3, 4 or 5.
- Upon termination of this Agreement, if you fail promptly to return the Vehicle to us, we may repossess it, and you shall be liable for the reasonable costs involved in repossessing it.
- Termination of this Agreement shall not affect your or our rights and remedies which exist at the termination date. Any parts of this Agreement which by implication continue after termination shall not be affected.

12. **Governing law:**

Where your address is shown on Page 1 to be in England or Wales, this Agreement is governed by the laws of England and any dispute shall be settled in the Courts of England and Wales. Where your address is shown on Page 1 to be in Scotland, this Agreement is governed by the laws of Scotland and any dispute may be settled in the Scottish Courts. Where your address is shown on Page 1 to be in Northern Ireland, this Agreement is governed by the laws of Northern Ireland and any dispute may be settled in the Courts of Northern Ireland. In any other case, this Agreement is governed by the laws of England and any dispute may be settled in the Courts of England and Wales. In this Paragraph 12, "dispute" shall include both contractual and non-contractual disputes. A reference to a statute or statutory provision in this Agreement is a reference to it as amended, extended or re-enacted from time to time and shall include all subordinate legislation made from time to time under that statute or statutory provision.

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WHAT TO DO IF YOU HAVE AN ACCIDENT WITH ANOTHER VEHICLE?

Please follow ALL of the action steps below. Failure to do so may jeopardise your coverage under available insurance.

(1) Obtain the following:

- Date
- Time
- Location
- Witness details
- Third party name
- Third party reg.
- Third party vehicle
- No. of passengers
- Third party tel.
- Third party mobile

(2) Call Enterprise immediately, 24/7 on the number indicated below

☐

0845 600 5923

*Local call rates apply

☐

Your rental branch as shown on page 1

(3) Provide the third party with the above Enterprise telephone number



WE'VE GONE GLOBAL

Enterprise is a proud member of the Drive AllianceSM network, with more than 8,200 locations at airports, train stations and in neighbourhoods throughout Europe, North America and beyond. Enterprise and the Drive Alliance network will help you get where you're going.

WE'RE ALWAYS ON CALL.

Should you require Roadside Assistance, please call the location where you rented the vehicle. If outside of office hours, please call 0800 316 0977.



We'll pick you up.™