2016 RIMS
Restaurant Industry Loss Data Survey

Presented by:
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2016 Restaurant Industry

1. Quick Service:
   -Biscuitville
   -Cajun Operating Company (Church's)
   -Chipotle
   -McDonald's Corporation
   -MRCO (Taco Bell)
   -Noodles & Company
   -Operators Reinsurance Company
   -Whataburger

2. Table Service:
   -99 Restaurants
   -Baker's Square
   -Dave and Buster's
   -Denny's
   -Houlihan's
   -Ignite Restaurant Group
   -Logan's Roadhouse
   -O'Charleys
   -Ted's Montana Grill
   -Village Inn

3. Combination of Quick Service and Table Service:
   -California Pizza Kitchen
   - Golden Corral
   -JEM Restaurant Group (Taco Bell & Pizza Hut)
   -The Rose Group (Applebee's, Corner Bakery)

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Restaurant Risk Management

- Annual cost of medical expenses and lost wages due to food contamination in the United States - **$15.6 billion**.
- Number of Americans sickened by contaminated food – **8.9 million**.
- More than **3,000** people die each year from choking while dining at a restaurant.
- **67,160** food preparation workers got hurt on the job badly enough to lose multiple days of work.

Source: Swiss Re, *Food Safety in a Globalized World*
INSGROUP, *Food for Thought*

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2016 Restaurant Industry

General Information

- **Do you have 24-hour operations?**

	Yes	No
Quick Service	3	5
Table Service	1	9
Combination of Quick Service/Table Service	0	4

- **Are you providing home delivery?**

	Yes	No
Quick Service	1	7
Table Service	0	10
Combination of Quick Service/Table Service	1	3

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2016 Restaurant Industry

General Information

•**Are you in a self-insured or large retention program ($250,000 or more per occurrence)?**

	Yes	No
Quick Service		
WC	6	2
GL	5	3
Table Service		
WC	9	1
GL	8	2
Combination of Quick Service and Table Service		
WC	3	1
GL	2	2

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Range of Average Restaurant WC Severities - 2013-15

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Range of Average Restaurant WC Medical Only Severities - 2013-15

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Range of Average Restaurant WC Indemnity Severities - 2013-15

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WC Pure Loss Rates for 2013-15
(Exposure: Number of Restaurants)

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WC Pure Loss Rates for 2013-15
(Exposure: Labor Hours)

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WC Pure Loss Rates for 2013-15
(Exposure: Gross Revenue - Sales)

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WC Pure Loss Rates for 2013-15
(Exposure: Gross Payroll)

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Indemnity Percentages of Total Claims

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Number of WC Claims Per Restaurant

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Number of WC Claims Per Labor Hours

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Number of WC Claims Per Gross Revenue - Sales

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Number of WC Claims Per Gross Payroll

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Workers Compensation Loss Development

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Percentages of Types of Workers Compensation Claims

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Incurred Cost Percentages of Workers Compensation Claims

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Quick Service Percentages of Types of Workers Compensation Claims

- Slips and Falls
- Lifting (incl. manual handling)
- Burns
- Cuts
- Struck By/Against
- All Other

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Quick Service Cost Percentages of Workers Compensation Claims

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Table Service Percentages of Types of Workers Compensation Claims

Slips and Falls	Lifting (incl. manual handling)
Burns	Cuts
Struck By/Against	All Other

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Table Service Cost Percentages of Workers Compensation Claims

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Combination of Table Service and Quick Service Percentages of Types of Workers Compensation Claims

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Combination of Table Service and Quick Service Cost Percentages of Workers Compensation Claims

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Range of Average Restaurant GL Severities - 2013-15

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GL Pure Loss Rates for 2013-15
(Exposure: Number of Restaurants)

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GL Pure Loss Rates for 2013-15
(Exposure: Labor Hours)

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GL Pure Loss Rates for 2013-15
(Exposure: Gross Payroll)

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GL Pure Loss Rates for 2013-15
(Exposure: Gross Revenue - Sales)

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Number of GL Claims Per Restaurant

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Number of GL Claims Per Labor Hours

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Number of GL Claims Per Gross Payroll

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Number of GL Claims Per Gross Revenue - Sales

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General Liability Loss Development

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Percentages of Types of General Liability Claims

Falls | Alleged Food Poisoning | Struck By/Against | Foreign Object in Food | All Other

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Quick Service Incurred Cost Percentages of General Liability Claims

Falls | Alleged Food Poisoning | Struck By/Against | Foreign Object in Food | All Other

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Table Service Incurred Cost Percentages of General Liability Claims

Falls | Alleged Food Poisoning | Foreign Object in Food | Property Damage | All Other

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Combination of Quick Service and Table Service Percentages of Types of General Liability Claims

Falls | Alleged Food Poisoning | Struck By/Against | Foreign Object in Food | All Other

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Combination of Quick Service and Table Service Incurred Cost Percentages of General Liability Claims

Falls | Alleged Food Poisoning | Struck By/Against | Foreign Object in Food | All Other

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Range of Average Restaurant Property Severities - 2013-15

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Property Pure Loss Rates for 2013-15
(Exposure: Total Insured Value)

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Range of Average Restaurant
WC California Only Severities - 2013-15

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Range of Average Restaurant WC CA Medical Only Severities - 2013-15

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Range of Average Restaurant
WC CA Only Indemnity Severities - 2013-15

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WC CA Only Pure Loss Rates for 2013-15 (Exposure: Number of Restaurants)

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WC CA Only Pure Loss Rates for 2013-15
(Exposure: Gross Payroll)

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Indemnity Percentages of Total Claims

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Number of WC CA Only Claims Per Exposure

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California Only Workers Compensation Loss Development

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Percentages of Types of California Workers Compensation Claims

Slips and Falls	Lifting (incl. manual handling)
Burns	Cuts
Struck By/Against	All Other

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Incurred Cost Percentages of California Workers Compensation Claims

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Range of Average Restaurant WC
TX Non-Subscriber Only Severities - 2013-15

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Range of Average Restaurant WC TX Non-Subscriber Medical Only Severities - 2013-15

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Range of Average Restaurant WC TX Non-Subscriber Only Indemnity Severities - 2013-15

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WC TX Non-Subscriber Only Pure Loss Rates for 2013-15
(Exposure: Number of Restaurants)

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WC TX Non-Subscriber Only Pure Loss Rates for 2013-15
(Exposure: Gross Payroll)

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Indemnity Percentages of Total Claims

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Number of WC TX Non-Subscriber Only Claims Per Exposure

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Texas Non-Subscriber Only Workers Compensation Loss Development

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Percentages of Types of Texas Non-Subscriber Workers Compensation Claims

Slips and Falls	Lifting (incl. manual handling)
Burns	Cuts
Struck By/Against	All Other

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Incurred Cost Percentages of Texas Non-Subscriber Workers Compensation Claims

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