

# Occupant Survey

**This is a sample custodial survey that you can take and adapt for your school's needs. When developing your green cleaning program, it may be helpful to identify the attitudes of building occupants so you can better identify priority areas and well as develop an evaluation metric.**

**Adapt the questions to suit your buildings and survey occupants in a manner that works for you.**

Green Clean Schools · [greencleanschools.org](http://greencleanschools.org)

**Name:**

**Room or Area:**

**School:**

**Date Completed:**

Faculty and Staff: We would appreciate it if you could take a few minutes to complete the following survey related to the custodial operations for your school. Results of the survey will be used to improve our services. Thank you!

1. Indoor air quality seems healthy and ventilation is adequate.

**STRONGLY AGREE**

**AGREE**

**DISAGREE**

**STRONGLY DISAGREE**

COMMENTS:

2. The indoor environment is maintained at proper temperatures.

**STRONGLY AGREE**

**AGREE**

**DISAGREE**

**STRONGLY DISAGREE**

COMMENTS:

3. Restrooms, hallways, and public areas are clean and well maintained.

**STRONGLY AGREE**

**AGREE**

**DISAGREE**

**STRONGLY DISAGREE**

COMMENTS:

4. Restrooms are stocked with supplies.

**STRONGLY AGREE**

**AGREE**

**DISAGREE**

**STRONGLY DISAGREE**

COMMENTS:

5. My area is clean and well maintained.

**STRONGLY AGREE**

**AGREE**

**DISAGREE**

**STRONGLY DISAGREE**

COMMENTS:

6. Garbage and recycling are picked up in a timely manner.

**STRONGLY AGREE**

**AGREE**

**DISAGREE**

**STRONGLY DISAGREE**

COMMENTS:

7. I receive adequate notice of changes in the cleaning schedule or of special cleaning (i.e. cleaning of carpets and floors).

**STRONGLY AGREE**

**AGREE**

**DISAGREE**

**STRONGLY DISAGREE**

COMMENTS:

8. My requests are handled in a timely manner.

**STRONGLY AGREE**

**AGREE**

**DISAGREE**

**STRONGLY DISAGREE**

COMMENTS:

9. The custodial staff is professional and courteous.

**STRONGLY AGREE**

**AGREE**

**DISAGREE**

**STRONGLY DISAGREE**

COMMENTS:

10. I am satisfied with the quality of work performed by custodians at my school.

**STRONGLY AGREE**

**AGREE**

**DISAGREE**

**STRONGLY DISAGREE**

COMMENTS:

[illegible]