2016 Lawn Mowing Service Agreement
8808 Lindsey Ct
A Cut Above LLC
Fishers, IN 46038
317-874-6911

Home Owners Address

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Service Plan: ☐ **One Time Service** ☐ **Weekly Recurring Service** ☐ **Bi-Weekly Recurring Service**

Payment Plan: ☐ **Pay-As-You-Go** ☐ **Pre-Paid Plan (20% off entire season)**

Price Per Visit Quote:

Service	
Lawn Mowing	$
Extras	
Trimming	$ Free w/ Mowing Services
Edging	$

Season: Commencing on the date of execution of this service agreement and running through December 31, 2016.

Mission Statement: A Cut Above is committed to providing the highest quality service at a fair price and is devoted to exceeding the client's expectations through thoroughness, promptness, experience, and value. This service agreement is designed to help simplify the process through the ease of complete understanding and agreement in all aspects of our service.

Lawn Mowing Service Description: Regularly scheduled mowing of your turf, trimming around obstacles and features, and blowing and removal of debris from driveways and walks. Schedule this service weekly or bi-weekly and we'll be there to get the job done professionally and efficiently on a regular schedule. Additional services are scheduled separately, as needed.

Lawn Mowing Service Terms:

- **Lawn Service:** A Cut Above mows all turf areas with commercial riding and/or push mowers. We line-trim planting beds, fences, trees, out buildings, and areas not accessible with mower. It is the client's responsibility to protect trees, wooden fence posts, downspout drains, etc., as they can become damaged by the line trimmer. Before we leave, we blow debris off all hardscape (driveways, sidewalks, patios).
- **Yard Access:** Locked gates must remain unlocked for the full day of your scheduled service. If you prefer not to unlock your gate, please provide us with a key or password so the we may gain access.
- **Pets & Yard Debris:** Please keep your pets inside while we are servicing your property.! Please have all pet droppings, toys, bones, large rocks, etc., picked up before our arrival.
- **Service Days:** Our team generally works Monday thru Friday, and strives to mow the same day each week. Numerous factors can affect our schedule, therefore we cannot guarantee a specific time of day for each service. Please do not water your lawn the day before, or the day you are scheduled, as this may contribute to difficult mowing conditions and prevent a quality mowing.
- **Rain/Weather Delays:** We do mow in light rain or after the rain lightens up. Should you think that it is too wet to mow, please contact us to skip that day. If we have determined that the conditions are too wet to allow a proper mowing, then you can expect us to service your property later that day if the rain subsides or on the day or two following.

- **Schedule Changes & Skips:** We try to accommodate any scheduling changes you desire. If for any reason, you need to re-schedule, cancel, or skip a service, please contact us at least 24 hours in advance. If you have requested a skip service, your service will continue the next week as usual. Our crews will not decide whether your yard needs to be cut, so you will need to call or email us to cancel or skip a scheduled mowing.
- **Property Damage:** Please contact us immediately if there is any property that is damaged by our team. The most common damage is a sprinkler head, drain cap, or valve cover. Upon your notification, we will repair the damage in a timely manner. We will not honor any request for repair expenses for damaged property that we were not made aware of or allowed to repair in a timely manner.! If we are unable to repair the damage, we will hire a qualified person to make the repairs.
- **Trampolines:** If you have a trampoline, our team will mow around and under it as much as possible.
- **Complaints:** Our goal is total customer satisfaction! If our work is not satisfactory, or you think we did not service your yard, we do not give credits.! However, we want to be fair.! If needed, we will mow your yard again without additional charge. Your notification of unsatisfactory service must be received within 24-hours of the service. If you do not notify us within 24-hours of the service, we will consider the work satisfactory for the scheduled service.

Agreement: By signing this agreement the client understands and accepts these terms provided to you by A Cut Above. The client understands that they are signing up for weekly or bi-weekly lawn mowing schedule and are obligated to A Cut Above performing lawn mowing based on the this agreement. A Cut Above agrees to perform the tasks outlined in this agreement. The above conditions are satisfactory and are hereby accepted. A Cut Above is authorized to complete the work as specified every week or two weeks specified in contract agreement. Payment will be made in accordance with the terms set forth in this agreement.

Billing:
- **Pay-As-You-Go:** Bill goes out on the 30th of each month and the payment is due by the 15th of the month, unless other arrangements are made.
- **Pre-Pay Plan:** By paying for all your lawn mowing service before the season begins, you get a discount off the total for these services. This is a great way to save on your lawn care, with a significant discount. For existing customers, we will look at your history and determine the number of weekly mowings your lawn has received in the past and provide you with a discounted price for your preseason payment.

Payment Terms: The client agrees to pay each bill in full, within 15 days of billed invoice. A 10% or $15.00 late fee (which ever is higher) will be applied to the billed invoice if payment is not received on time, and all visits may cease if payment is not received within 20 days of billed service. Multiple service bills may be combined into one bill during frequent activity or individual monthly or seasonal bills during the duration of the service agreement. In the event court costs, attorneys fees, or any other costs are incurred while attempting to collect past due late payments, the client shall be held responsible for any and all related costs incurred during the collection process plus 18% APR interest on past due balances from the date of the first past due balance.

Cancellation: Either party may terminate this agreement at any time with a 21 day advance written notice. Cancellation date will be 21 days after such notice is received based on the date of the post mark. In the event of cancellation, the client will be responsible for all costs of services rendered up to the cancellation date. Cancellation option not applicable for commercial or neighborhood HOA accounts.

Please either sign and return one copy (two pages) to the address above or scan and email a copy (two pages) to info@indylawnservices.com and feel free to contact Spencer Jensen with any questions, concerns, or any conflicts whatsoever at 317-874-6911. Please do not sign and return unless you completely and fully understand and agree to every aspect of this agreement in full.

Client Signature	**Client Signature Print**	**Date**
Home Phone	**Cell Phone**	**Preferred Grass Height**

Email Address To Send Invoices