

Purchase Order Exception Form

To: Symantec Corporation and its subsidiaries

It is not our customary practice to issue purchase orders for the product/service being ordered. Please accept this form as a binding commitment to pay for Symantec services and/or products in accordance with the Agreement.

Customer Name (end user)	
Reseller (if applicable)	

This form covers one of the two following options (check one box):

The following order:

Agreement Date	
Agreement Name	
Sales Quote Number <small>(please attach quote or products/services list)</small>	
<i>For direct orders, in addition to the above, please complete the following (not for end-users buying through a reseller):</i>	
Contract Amount	
Bill To Address (including AP contact name & phone #)	
Ship To Address	

All orders submitted by our company in the following timeframe:

Start and End Date	
Agreement Date & Name	

I certify that I have the authority to enter into a binding agreement of this nature.

Signed:
Printed Name:
Title (CFO, Controller, Procurement Manager or other authorized position):
Company:
Date:

Training application form

Symantec Ltd Ireland
Ballycoolin Business Park,
Blanchardstown,
Dublin 15,
Ireland

Course name _____

Date _____

Price CHF
(excl. VAT) _____

Location _____

Participant _____

Department _____

Company _____

Street _____

Zip code, location _____

Phone _____ Mobile _____

Fax _____

E-Mail _____

How did you hear about us?

Telesales

Internet

Sales

Education Team

Invoice address _____ PO Nr. _____

Department _____ Contact person _____

Street _____

Zip code, location _____

The terms and conditions for Trainings (Annex) has been read and accepted

Location, Date

Binding signature/ Company stamp

TERMS AND CONDITIONS FOR TRAININGS

1. FEES

Course fees include: Course manuals, Trainer and course certificate

2. PAYMENT

Full payment is required within 30 (thirty) days of the related invoice date. A hardcopy of purchase order details is required at least two weeks prior to the course to reserve a seat, a faxed copy is acceptable.

3. REGISTRATION AND CONFIRMATION

We confirm your registration by forwarding you an order form as soon as possible. With your signature you confirm the enrolment of the delegate as shown on the order form. Substitutes are allowed without additional charge but must be enrolled in written form by Client and approved by Symantec Switzerland AG.

4. CANCELLATION AND CHANGES OF RESERVATION

Notification of student cancellations or reservation changes must be received in writing at least 10 business days prior to the course start date for a full refund. Cancellations/ Reservation Changes received after this time will be charged the full tuition fees.

In case of cancellation the individual is not eligible for the course ware of the regarding class.

5. COURSE CANCELLATION

Symantec Switzerland AG reserves the right to cancel a course if less than 5 students are enrolled or if necessitated by other circumstances. In such circumstances, places on alternative courses will be offered or a full refund will be made of fees already paid for the course. Symantec Switzerland AG accepts no Liability for non-refundable travel expenses in the case of a course cancellation

6. NON-DISCLOSURE

By virtue of this Agreement, the parties may have access to information that is confidential to one another ("Confidential Information").

The parties agree both during the term of this Agreement and for a period of two years after termination of this Agreement, to hold each other's Confidential Information in confidence.

7. NOTICE

All notices required to be sent hereunder shall be in writing and shall be deemed to have been given when mailed to the address listed within the Agreement.

8. WAIVER

The waiver by either party of any default or breach of this Agreement shall not constitute a waiver of any other subsequent default or breach.

9. LAW

The Law governing this Agreement shall be Swiss law and the forum for settling disputes shall be the Zürich Courts.

10. ENTIRE AGREEMENT

This Agreement constitutes the complete Agreement between the parties and supersedes all previous agreements or representations, written or oral, with respect to the services on any General Services Order. This Agreement may not be modified or amended except in writing signed by a duly authorised representative of each party. It is expressly agreed that any terms and conditions of Client's purchase order shall be superseded by the terms and conditions of this Agreement.

11. FORCE MAJEURE

Symantec Switzerland AG shall not be liable for any consequences due to or resulting from any cause beyond its reasonable control.