



Thomas Lawn Care

**Seasonal
Property Maintenance Contract**
 1568 Merivale Rd Suite 228
 Ottawa, ON, K2G 5Y7
 Phone: 613-558-0002
 E-mail: Info@thomaslawncare.ca
www.thomaslawncare.ca

Property size: <input type="checkbox"/> Small <input type="checkbox"/> Regular <input type="checkbox"/> Large <input type="checkbox"/> Oversize Laneway size: <input type="checkbox"/> Shared <input type="checkbox"/> Single <input type="checkbox"/> Double <input type="checkbox"/> Triple	Price	HST	Carry Price + HST here ↓
<u>Lawn Mowing – May 1st – October 31st, 2017</u> Weekly mowing, bagging if necessary, edge trimming and cleanup with a blower. <i>Note: Inclement weather may cause some clients to be bumped over the weekend.</i> <input type="checkbox"/> Small: \$431+\$56 ^{HST} <input type="checkbox"/> Regular: \$585+\$76 ^{HST} <input type="checkbox"/> Large: \$815+\$106 ^{HST} <input type="checkbox"/> Oversize: \$1039+\$135 ^{HST}	\$	\$	<input type="checkbox"/>
<u>Standard Lawn Care Package – GOOD - Maintains a healthy lawn</u> - Spring Aeration and Overseeding - Early Spring, Summer and Fall fertilization	\$192	\$25	<input type="checkbox"/>
<u>Premium Lawn Care Package – BETTER - Improves lawn health</u> - Standard Package Services PLUS - Late Spring fertilization - Fall Overseeding – Results in thicker lawns	\$259	\$33	<input type="checkbox"/>
<u>Premium PLUS Lawn Care Package - BEST- Greatly improves lawn health</u> - Premium Package Services PLUS - Fall Aeration – Enables included Fall Overseeding to germinate more readily	\$299	\$38	<input type="checkbox"/>
<u>Weed Control – Controls Broadleaf weeds</u> - Up to 4X Applications - 2-3 times in Spring 1-2 times in Fall - <i>Unlimited Re-sprays</i> - BEST RESULTS ARE FOUND WHEN THIS IS COMBINED WITH A LAWN CARE PACKAGE ABOVE. <input type="checkbox"/> Small: \$165+\$21.45 ^{HST} <input type="checkbox"/> Regular: \$185+\$24 ^{HST} <input type="checkbox"/> Large: \$205+\$26 ^{HST} <input type="checkbox"/> Oversize: \$225+\$29 ^{HST}	\$	\$	<input type="checkbox"/>
<u>Top Dressing Package – Greatly improves soil health and lawn thickness</u> - Helpful every 1 - 2 years - Quarter to half inch of premium topdressing soil spread across existing lawn - Overseed Lawn <input type="checkbox"/> Small/Regular: \$322 + \$41 ^{HST} <input type="checkbox"/> Large/Oversize: \$459 + \$59 ^{HST}	\$	\$	<input type="checkbox"/>
<u>Spring Raking and Cleanup – Gives your lawn a head start and fresh look.</u> Complete raking and cleanup of lawn and gardens in April when ground is dry <input type="checkbox"/> Small: \$89+\$12 ^{HST} <input type="checkbox"/> Regular: \$125+\$16 ^{HST} <input type="checkbox"/> Large: \$149+\$19 ^{HST} <input type="checkbox"/> Oversize: \$179+\$23 ^{HST}	\$	\$	<input type="checkbox"/>
<u>Fall Raking – Keeps your property looking good & prevents turf suffocation.</u> Complete raking of all leaves from lawn and gardens (multiple visits) <input type="checkbox"/> Small: \$99+\$14 ^{HST} <input type="checkbox"/> Regular: \$145+\$18 ^{HST} <input type="checkbox"/> Large: \$169+\$22 ^{HST} <input type="checkbox"/> Oversize: \$199+\$25 ^{HST}	\$	\$	<input type="checkbox"/>
<u>Eaves trough Cleaning</u> <input type="checkbox"/> Basic: \$100+\$13^{HST} - 2x visits Spring/Fall – We will clear VISIBLE debris. <input type="checkbox"/> Standard: \$129+\$16^{HST} - Basic PLUS -Remove any clogs from downspouts & test <input type="checkbox"/> Premium: \$229+\$29^{HST} - Standard PLUS –Spring time - complete downspout flush using forced-water system. 100% guaranteed downspout functionality.	\$	\$	<input type="checkbox"/>
<u>Snow Blowing – November 15 – March 31st, 2018</u> Coverage for all snowfalls over 5cm with a total of 250cm <input type="checkbox"/> Shared: \$279+\$36 ^{HST} <input type="checkbox"/> Single: \$299+\$39 ^{HST} <input type="checkbox"/> Double: \$325+\$42 ^{HST} <input type="checkbox"/> Triple: \$360+\$47 ^{HST}	\$	\$	<input type="checkbox"/>
<u>Sidewalk shoveling – November 15 – March 31st, 2018</u> Coverage for all snowfalls over 5cm with a total of 250cm – 13 Total Visits	\$130	\$17	<input type="checkbox"/>
Total Season Service Agreement Price:			Box A
Add up total of the column to the right to find your Total Season Service Agreement Price – Place Total in “Box A”			
			OVER

Make your own payment plan:

One-time payment or up to 12 equal payments.*

STEP 1: Did you sign up for both Lawn Care and Snow Clearing?	Box B <input type="checkbox"/> Yes <input type="checkbox"/> No
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STEP 2: Place Season Service Agreement Price "Box A" from previous page into "Box C".	Box C
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STEP 3: Place Number of payments you would like to make in "Box D". <i>*IMPORTANT: Must be a number from 1-6, or 1-12 If you answered "Yes" in "Box C"</i>	Box D
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STEP 4: Divide the number in "Box C" by the number in "Box D" Place result in "Box E" This is your monthly payment.	Box E \$ Your monthly payment
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If paying via Cheque(s), please mark here. Please include post dated cheques Starting May 1 2017	<input type="checkbox"/>
If paying via Credit Card, please mark here You will receive invoice(s) that you can pay securely online.	<input type="checkbox"/>

Necessary Client Information (Please print)

Name:
(Required)

Full Address:
(Required)

Phone Number:
(Required)

Email Address:
(Required)

Optional: Would you be interested in lane a Laneway Sealing Service offered by Thomas Lawn Care? Yes No
Would you be interested in a window cleaning service offered by Thomas Lawn Care? Yes No

Notes: (Please feel free to include any notes about your specific needs and expectations for our services. We will do our absolute best to accommodate these to give you the most personalized service possible.)

Thomas Lawn Care hereby commits to render the indicated service to the undersigned client in the year 2017/2018 in exchange for the payments indicated.

I, the undersigned client, hereby commit to make the indicated payments to *Thomas Lawn Care* in exchange for the corresponding service rendered.

I, the undersigned client, hereby agree that I have read and agree to the attached terms and conditions and I have initialed each page of the terms and conditions. Client Initials_____

Client Signature

Date



Thomas

Lawn Care

Terms and Conditions

Thomas Lawn Care makes every effort to provide great service each summer and winter. To this end, we need a little help from you. It is our desire to deliver your service as quickly, efficiently and safely as possible. The following are our guidelines to help accomplish these goals.

- **Main Number: 1-613-558-0002**

Our office is open week days 8 am to 5 pm. If you have a question or comment, please feel free to call, text, or email us! We are closed the day before, the day of and the day after winter storms due to being out dealing with the snow.

Pricing policy

Prices are shown in CAD. Thomas Lawn Care & Snow reserves the right to change prices of the Services.

Payment

- We accept cheques, cash and the following credit cards: Visa, Mastercard.
- We prefer not to accept e-transfers

Service Timing

- **Spring Cleanup** - Will begin as soon as possible after snow has melted; usually April 15th through to the end of April.
- **Top Dressing** - Begins late April into May.
- **Lawn Mowing** - Begins May 1st and continues through to October 31 with weekly visits.
- **Lawn Care Packages** - Begin late April into May with the First Fertilization, Aeration, Overseeding and Weed Control Treatments.
- **Fertilizations** will occur Early Spring (Late April into May), Late Spring, Summer and Fall.
- **Aerations and Overseedings** will occur in Early Spring (Late April into May) and Fall.
- **Weed Control** will occur in Spring (2-3 visits) and continue until Fall(1-2 visits) with 3 applications minimum. We offer unlimited re-sprays
- **Fall Cleanup** - Begins after half of the leaves have fallen from trees (usually Mid October). Additional visits will be made up until mid November when the final leaves have fallen.
- **Eaves Trough Cleanings** Occur in late spring (after trees have dropped their spring seeds) and in late fall (after trees have dropped their leaves).

Cancellation

- If you change your mind about an item you must notify us as soon as possible. Your service will be ended on the last day of the current week (for lawn mowing) and immediately for all other services. Any outstanding debt will be due within 30 days of cancellation. If your account is paid in full, a full refund will be issued less any services that have been rendered prior to cancellation.
- Rudeness, verbal abuse and physical abuse towards staff members of Thomas Lawn Care will absolutely not be allowed and is grounds for immediate termination of your contract without refund.
- It is your right to cancel this agreement at any time within 10 days of signing without penalty.
- You may cancel this agreement any time thereafter with a written notice. Please note there will be a \$50 cancellation fee. Your refund will be returned to the address listed on this agreement less charges for services rendered and the \$50 cancellation fee

Winter Terms and Conditions:

Please note: If you have a stake from our company in front of your house, your driveway will be taken care of ASAP. All calls will be returned; therefore multiple calls are not necessary.

- Emergency calls will be returned ASAP. An example of an emergency is an ambulance en route to your home and your drive is blocked with 30+ centimeters of snow.
- **We would like to thank you in advance for your patience during snow storms.** We are boots on the ground as soon as the last snow flake falls, and we don't stop until everyone is taken care of. During heavy snow events, we may perform a quick pass of your driveway to help you stay mobile. These visits are typically overnight but before 6am or during the afternoon but before 4. These visits ensure that you can get to and from work. A complete cleaning will occur after the snow has stopped.
- We only visit your property after 5 cm of snow has fallen. If over the course of 2-3 days a total accumulation of 5 cm is reached, we will visit your property after the snow stops on the 3rd day.
- Please keep your driveway clear of all obstacles including, but not limited to: garbage cans, downspouts, electrical cords etc. Please trim all trees to a height of at least 11' (to accommodate our tractor which is ~10' tall). Untrimmed branches will prevent us from accessing your drive. Thomas Lawn Care cannot be held responsible for damage to any item that protrudes into, borders on, or that fall within the area designated to be cleared.
- Please park your vehicle as far back into your driveway as possible. This enables us to clear as much of your drive as possible. Please do not park at the foot of your drive as it prevents us from properly clearing the snow from your drive.
- We will call you 1-4 hours before we arrive to clear your drive. This allows you to clean your vehicle and move it BEFORE we arrive. We cannot wait for you while you clean your vehicle. If you cannot move your vehicle before we arrive, we will try to double back later to clean your drive but this could take up to 5 hours. This extra call ahead phone service will be available for storms over 10 cm. We will not call on overnight clearing visits or for light storms.

Client Initials _____

- The snow blowing business is, by nature, unpredictable. i.e. employees calling in sick, damaged equipment, traffic, multiple phone calls. Therefore, we cannot guarantee completion times. We will, however, be working as hard as we can to clear your driveway.
- We are here to serve you at a moment's notice. We are on standby every day from November 15 to March 31.
- Due to the harsh nature of the environment we work in, occasionally snow equipment will break down. While it is not our desire to do so, we reserve the right to clear your drive using snow plows.
- Please note, during prolonged snow storms, we will need to take breaks to attend to our families, take a nap and eat a meal.
- There will be a \$30 service charge for any returned check(s).
- We will get as close to the sides of your drive and garage door as we feel comfortable. Our sidewalk shoveling service includes shoveling in front of the garage door. If you didn't sign up for this service, please push snow from the edges out into the driveway, we will clear everything into the lawn.
- Any turf that is scrapped up along your drive will be repaired in the spring.
- We make every attempt to prevent scraping your drive; however, some superficial scuffing may occur.
- This agreement includes up to 40 visits or 250 cm as recorded by Environment Canada at the Ottawa International Airport. We will continue to service your property for \$1 per cm, billed in increments of \$50 +HST. We will contact you before the 250 cm mark is reached during time which you may opt in or out.
- A large storm may include up to four (4) visits: A fast pass during the storm, a full pass after the storm, a return pass to clear where cars were parked, and a final pass to clear the plowbank.
- Before we can proceed with snow blowing at your property, your account must be paid in full, your signed contract must be held at our office, and our stakes must be at the end of your driveway.
- We welcome multiple payments (up to 3) in the form of checks post-dated for the first of each month Nov 1 –Jan 1.
- You are responsible for all snow falls totaling less than 5 cm according to Environment Canada.
- We cannot be held responsible for any fines or penalties due to snow which accidentally lands on City of Ottawa property. We make every attempt to prevent blowing snow on any property other than yours.
- We cannot remove snow from your property.
- We will perform snow clearing services for customers Before November 15 or after March 31 for \$30/visit.
- Please note that there may be a delay in service on Christmas Day (Dec 25) and New Year's Day (Jan 1) as some employees will be away.
- Walkways are not cleared in conjunction with driveways. Walkways may be cleared up to 12 hours after the storm has ended. Due to the intense nature of snow shoveling, we will only make a single visit for each snow storm up to 13 visits/ events max. Additional visits may be purchased for \$10+HST/visit billed in increments of \$20+HST. Walkway accumulation is limited to 250cm. Service after this is \$1 per cm billed in increments of \$50 +HST

Privacy policy

All your personal information is handled under strict confidence. Thomas Lawn Care & Snow will never give any of your personal information to 3rd parties.

Client Initials _____