

## ERRATUM NOTICE 1

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### Correction to page 92 – Incident Severity Rating, ISR1 Count

For the 2016-17 reporting period the number of ISR1 incidents for Central Australia Health Service has been found to be incorrect and should be recorded as 2.

Page 92 Corrected:

#### Incident Management

Executive leads and senior management proactively manage patient incidents, clinical issues, hazards, risks and near misses.

Incidents or near misses that potentially harm consumers, carers and staff are reported via an online based integrated risk management system.

The information is reported through Clinical Governance where events such as aggression, clinical handover, falls, medication errors and pressure injuries are reviewed and where possible trends identified and managed appropriately and in a timely manner.

Incidents that are rated at a lower level are trended and targeted action plans are developed and implemented.

Serious events and incidents are escalated to Executive Management so that there is visibility and they can be managed quickly and effectively to prevent possible reoccurrence. Open disclosure is actively promoted when things do not go to plan and CAHS continues to foster a strong reporting culture and all staff are encouraged to report incidents or near misses no matter how big or small.

The incidents reported in 2016-17 are shown in the table below.

Incident Severity Rating (ISR)	2015-16	2016-17
<b>ISR1</b> incident is where there is death or permanent loss or reduction of functioning where the person is unlikely to recover from the reduction or loss of function, and it is not as a direct result of their natural disease progression or co-morbidities	8	2
<b>ISR2</b> incident is where there is significant harm or impact on the person/s involved, though any loss or reduction in functioning is temporary and a full recovery to pre incident level is expected, and it is not as a direct result of their natural disease progression or co-morbidities	47	59
<b>ISR3</b> incident is where harm has occurred which may require a higher level of care or observation, but did not have a loss or reduction of function as a result of the incident	889	854
<b>ISR4</b> incident is where harm is minimal and not requiring additional level of care	1272	1119
<b>ISR5</b> is an incident that did not cause harm and includes near misses	1075	1099
<b>Total</b>	<b>3291</b>	<b>3134</b>

## ERRATUM NOTICE 2

### Correction to page 119 – Workers Compensation Claims Lodged in 2016-17

For the 2016-17 reporting period the number of workers compensation claims has been found to be incorrect and should be recorded as follows:

- Department of Health had 10 claims.
- Central Australia Health Service had 38 claims.
- Top End Health Service had 67 claims.

Page 119 Corrected:

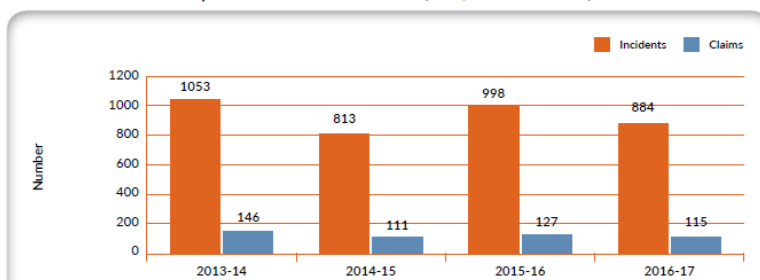
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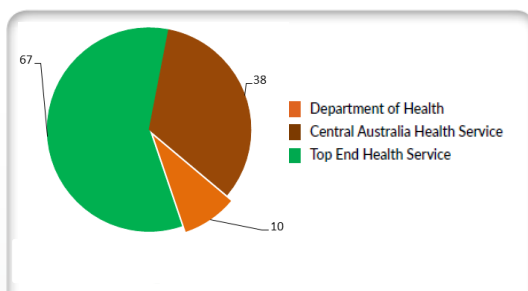
### Workers Compensation

In accordance with the *Return to Work Act 2015*, the Department provides access to compensation for workers who suffered an injury that arises out of, or in the course of employment. A high level of support is provided to injured workers to assist them in staying at, or getting back to work.

NT Health workers compensation incidents and claims (DoH, TEHS and CAHS)



Claims lodged in 2016-17



NT Health total compensation costs (DoH, TEHS and CAHS)

