

Patient Safety Program Plan

Occupational Medicine – West Virginia University

WVU Occupational Medicine understands how important reliable, consistent and safe patient care is. We are committed to a just culture of safety in which employees are encouraged to come forward when they or others make mistakes, allowing us the opportunity to improve the care we deliver and prevent potential errors.

Our plan is designed to improve patient safety, reduce the risk to our patients and decrease medical errors. We accomplish this by:

- Reporting errors
 - Faculty, staff and residents, yearly, review how to complete a Patient Safety Net: Event Report
 - <http://nt-psn/Datix/Live/index.php>
- Continuously improving our care delivery processes to reduce and prevent errors
 - Using the WV Simulation Training & Education for Patient Safety (STEPS) Simulation Center, residents practice transfer of care processes
- Computer Based Modules (CBL's)
 - Residents are required to complete computer based modules (CBL's) thru the Institute for Healthcare Improvement (IHI)
 - <http://www.ihl.org/education/webtraining/Pages/default.aspx>
- Survey:
 - WV Medicine conducts an annual patient survey of our employees to determine opportunities to improve safety in our facility
- Flu Vaccine:
 - Every physician, resident and staff are mandated to have an influenza immunization in an effort to protect its employees, patients and visitors against the disease

- MyChart:
 - Encourage patients to check their medical records at home by using MyChart <https://mywvuchart.com/MyChart/>
- Electronic Medical Record:
 - Physicians and staff have immediate access to a patient's medical records, prescriptions and lab results
- Hand Hygiene:
 - Alcohol-based hand sanitizers are around our facilities to protect the health of patients, visitors and employees
- Attending physicians are immediately available either on site or by phone for all residents and staff

Updated: August 2016