

MONTHLY OPERATIONS REPORT FEBRUARY 2021

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics *	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	36,761	61,798	-40.51%	324,073	550,056	-41.08%
Total Trolley Passenger Trips	1,564	4,084	-61.70%	16,016	27,775	-42.34%
Total UNCW Passenger Trips	4,915	63,157	-92.22%	25,127	352,749	-92.88%
Total Fixed Route Passenger Trips	43,240	129,039	-66.49%	365,216	930,580	-60.75%
Average Weekday Passenger Trips	1,872	5,932	-68.44%			
Average Saturday Passenger Trips	875	1,281	-31.69%			
Average Sunday Passenger Trips	575	999	-42.47%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	117,932	90,513	30.29%			
Operator Overtime	13.20%	3.70%	256.76%			
Revenue Service Delivered	99.93%	99.92%	0.01%	99.67%	98.77%	0.91%
Passenger Trips per Revenue Hour	6.92	17.04	-59.38%	7.24	15.98	-54.68%
Farebox Revenue and Pass Sales	\$46,350	\$58,869	-21.27%	\$159,346	\$550,440	-71.05%
Average Fare per Bus Passenger	\$1.21	\$0.89	35.89%	\$0.47	\$0.95	-50.68%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.42	\$0.22	90.91%	\$0.39	\$0.33	18.18%
PM Compliance	100.00%	100.00%	0.00%	95.25%	99.00%	-3.79%
Percentage of Vehicles Shopped	11%	12%	-8.33%			
Maintenance Overtime	2.52%	3.41%	-26.10%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,092	2,094	-47.85%	7,710	17,520	-55.99%
Total Non ADA Passenger Trips	1,586	2,613	-39.30%	13,028	23,972	-45.65%
Total Vaccine Passenger Trips	115			137		
Total Paratransit Passenger Trips	2,793	4,707	-40.66%	20,875	41,492	-49.69%
Average Weekday Passenger Trips	137	225	-39.11%			
Average Saturday Passenger Trips	13	26	-50.00%			
Average Sunday Passenger Trips	10	18	-44.44%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	78,183	65,456	19.44%			
Missed Trips	0.00%	0.00%	0.00%	0.00%	0.00%	-100.00%
Passenger Trips/Revenue Hour	371.00	2.99	12308.03%	3.72	2.83	31.31%
ADA On Time Performance	100.0%	98.4%	1.63%	99.6%	98.3%	1.32%
Operator Overtime	0.17%	1.65%	-89.58%			
WavePool						
Total Passenger Trips	340	257	32.30%	783	2,058	-61.95%
Passengers per Hour	1.82	8.40	-78.33%	1.16	6.03	-80.77%
Vanpools in Operation	1	1	0.00%			
Special Services						
Amtrak Passengers	67	174	-61.49%	879	1,906	-53.88%