

# Guidelines for the Field Trip Reports

## Objective

The main objective is to learn about a care facility by applying a conceptual framework to analyze the environment. Below we present a three dimensional framework to highlight the critical factors / elements to pay attention to when you participate in the field trip. Please use the framework to write 4-5 paragraphs summarizing your impressions. We are not expecting a long and comprehensively researched document.

## Three Dimensions

Your written report should attempt to address the three dimensions below, namely work-flow, system and interactions, and key criteria and means to determine care improvement.

**Work-flow:** We are highly interested in the general work-flow of the environment and patient- to-care provider interactions. The IT system is embedded in the larger system of the health care organization and it would be interesting to comment, broadly, on the work-flow of the environment as a patient would experience it. Some key questions to consider are: Who are people the patient interacts with, what types of data are collected, and what information systems are used for monitoring and treating patients.

**System and Interactions:** Based on what you've observed, describe the strengths and weaknesses of the existing EHR system. Specifically, address the following:

1. Data input
2. Data retrieval
3. Decision support
4. Order entry
5. Registry functionality

**Care Improvement:** Describe changes that you might make to the EHR system that would improve patient care and/or user satisfaction. What factors might affect the success or failure of changes you are proposing and what steps would you take to ensure that the implementation is successful.