



Repair and Maintenance Agreement

A repair and maintenance agreement from Finning supplies you with the expertise to keep your machines running whatever the circumstances, giving you total peace of mind and fixed budgeting costs.

Our expert technicians carry out regular inspections and services, and are always on hand to provide emergency repairs should anything go wrong. Their job is to keep your machines working at maximum efficiency, while keeping downtime to an absolute minimum.

Customer benefits

- **Consultancy Service**

Repair and maintenance contracts are completely flexible. We design your contract to fit your business needs, your equipment and your applications.

- **Scheduled Maintenance**

We carry out all services to an agreed level, including all maintenance parts (excludes cab air filters which are optional), labour and travel.

Maintenance is scheduled to suit your operations therefore helping to minimise downtime.

Caterpillar fluids and cab filters can be supplied as part of this option at additional cost.

All servicing is performed by a fully trained Caterpillar engineer using genuine Cat parts.

Servicing can be priced to be carried out outside of our normal working hours to suit your operation.

Customer benefits (continued)

- **Equipment inspections**

Oil samples will be taken at each scheduled service interval, and coolant samples at each 2000 hour service. Samples are then analysed at Finning's dedicated Fluid Analysis centre to detect any wear related problems in your machines fluid systems and help to optimise fluid life. For minor services, we supply all sample bottles and the tools to enable you to take the samples from each compartment, using either the standard or live sampling methods.

- **Planned repairs**

Component overhauls can be planned to minimise disruption and downtime, and fit in with your business cycle.

- **Fluid analysis**

Finning will take oil samples at each scheduled service interval, and coolant samples at each 2000 hour service. Samples are then analysed at Finning's dedicated Fluid Analysis centre to detect any wear related problems in your machines fluid systems and help to optimise fluid life.

- **Dedicated powertrain coverage**

A power train only agreement covering the repair of engine, transmission, axles and hydraulics of the equipment is available. Component overhauls can be planned to minimise disruption and downtime and fit in with your business cycle.

- **Optional coverage of specific components**

A Repair & Maintenance agreement from Finning can be tailored to meet the needs of your business. Additional coverage is available for undercarriage components, including maintenance and replacement, bucket/attachments and replacements ground engaging tools, and repairs to the hydraulic system and hoses.

One flat rate covers everything

- Everything taken care of, from routine oil changes to major engine repairs
- Known maintenance costs per hour to keep your machine running
- No unexpected repair bills
- Less downtime to ensure better machine availability
- No need for workshop, service tooling and reduced parts inventory
- Allows you to focus on your business, rather than keeping your machines running