

We Are FEMA

Helping People Before, During, and After Disasters

We face the unknown.

We have a distinct role shaped by unpredictable and ever-evolving threats and hazards.

We are a team.

We unite to make a difference in the lives of others.

We are leaders.

We are Federal Leaders and together we help people before, during, and after disasters.

We are FEMA.

Our Core Values

Compassion

Compassion is the expression of our care for others. We are understanding, empathetic, and inclusive as we support fellow employees, partner organizations, individuals, and communities.

Fairness

Fairness is treating everyone impartially, offering unbiased and consistent assistance, and ensuring equal access to resources and tools.

Integrity

Integrity encompasses our responsibility as stewards of Federal resources, services, and programs, and our conduct as trusted professionals. We earn trust by being accountable, present, honest, and dependable.

Respect

Respect is the practice of acknowledging the value of the people we work with and serve. We are committed to active listening and welcoming diversity of thought, opinion, and background.



We Are FEMA

Helping People Before, During, and After Disasters

Our Core Values in Action



Compassion

We demonstrate compassion by:

- Showing empathy to a disaster survivor, and providing relevant information and direction
- Supporting a colleague by listening or assisting with a project, or when they are coping with a personal or family emergency
- Exercising patience when explaining our processes to one of our partners



Fairness

We demonstrate fairness by:

- Providing programs and services that ensure equal access for survivors with disabilities
- Treating all colleagues equitably, professionally, and consistently
- Creating a standardized review process for stakeholder requests that ensure all applicants are considered equally



Integrity

We demonstrate integrity by:

- Applying the highest levels of honesty and transparency in everything we deliver to those we serve
- Acting and standing up for our colleagues when we see something wrong by doing what is necessary and appropriate to make it right
- Holding ourselves accountable so that our partners can rely on us to be truthful and to follow through



Respect

We demonstrate respect by:

- Treating each survivor with dignity and allowing them to maintain their personal autonomy and self-determination
- Fostering a healthy, safe, and positive environment where managers and staff enjoy working together
- Building trusted relationships with partners in which we value different points of view and listen to one another



FEMA