



Integration Service Product Data Sheet

Grow your RPA connectivity choices

At-a-glance

UiPath Integration Service seamlessly combines UI and API automation, providing developers access to both capabilities within the same design environment—even within the same automation workflow.

Benefits

- Scalable integrations/connections across all products in the UiPath Platform
- Timely, out-of-the-box support for robot connectivity across popular apps and systems
- Increases ease-of-use and system accessibility
- Expands new RPA opportunities for any line-of-business
- Ends automation connectivity bottlenecks
- Powers APIs through low-code/no-code tools

Primary features

*Connectors

Integration Service comes with a large and rapidly growing catalog of popular, pre-built connectors. Deploying these powerful cloud-based, API connectors significantly simplifies integration and authentication for any automation process using applications such as Salesforce, Slack, Microsoft Office 365, SAP®, ServiceNow, and Google G-Suite. Connector-based APIs also integrate across all product solutions within the UiPath Platform.

Each prebuilt connector contains native objects and standardized activities associated with a given application.

*Connections

Managing connections helps in establishing tasks between single users and external applications. The connection process provides a centralized and simplified way of authenticating and authorizing usage across different security protocols, such as OAuth.

Authorized connections are automatically added to an approved list of connectors, enabling users to create, modify, and validate connections to multiple systems. Once validated, multiple application or system integrations can be designed, configured and tested directly through UiPath Studio—while taking advantage of the UiPath Studio, low-code/no-code tools and drag/drop functionality. Connections can also be reused across systems.

*Triggers

Integration Service provides server-side triggers that empower robots to work automatically across dozens of applications based on events in connected systems. Server-side events include data updates, added data, and deletions. For example, a workflow could be kicked-off by a new opportunity updated in Salesforce, a transaction being posted in SAP, or simply, the receipt of an email.

Additionally, triggers enable users to monitor, or poll events across systems to ensure unimpeded, automation performance.

*Trigger self-governance

In addition to core trigger capabilities, such as polling, Integration Service supports near real-time trigger maintenance and alerts:

- **Monitoring/maintaining automation flow:** A 'failed connections' icon helps quickly spot and resolve authentication issues
- **Historical insights into trigger activity:** Integration Service provides an audit trail detailing your trigger history, including trigger attempts
- **Increased usability:** Both connections and triggers are now supported through custom-connection naming

*Activity Packs

Activity Packs provide a uniform integration experience across all [UiPath Studio](#) designer environments. Activity Packs come with robust menu options that simplify API calls into typical business transactions or functions. Transactions and functions are then reusable pieces of automation that can be added to any project. Examples include metadata-driven operations such as create, update, read, delete, search, and other standardized activities.

*Governance

In addition to using the highly productive development environment provided by [UiPath Studio](#), Integration Service incorporates [UiPath Automation Cloud](#) to facilitate governance. This enables developers to centrally manage and validate connections, as well as enable/disable access.



*Connector Builder

Planned for early 2022, customers and partners will be able to build their own connectors.

The UiPath Connector Builder provides a simpler way to add native API integration into your own private catalog, or share it with others via [UiPath Marketplace](#). Connector Builder allows the import of common API formats such as Open API, Postman and others, to quickly get started, then modify as needed. The ability to automatically generate UiPath Studio Activity Packs, as well as providing triggers for relevant objects and data, will enable fast time-to-value for new connector automations.

[Watch this demo to see Integration Service in action](#)

