Robert Smith

Technical Product Manager III

CONTACT DETAILS

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PERSONAL STATEMENT

A Product Manager who has a passion for getting into the user's heads. Looking forward to working with a company that promotes quality products and services, and provides the opportunity to meet and exceed assigned goals.

WORK EXPERIENCE

Technical Product Manager III
ScreenPlay Entertainment -   2014 – 2020

Responsibilities:

- Managed all technical aspects, including regulatory, compliance, certification and validation of a portfolio of products worth more than $100MM in annual sales.
- Supervised a staff of 65 members in 2 countries.
- Oversaw the overall material selection, manufacturing, testing, packaging and shipping of finished products.
- Successfully consolidated, insourcing, and moved production lines from contract manufacturer to a company-owned facility operated by the division.
- Reduced product non-conformances and returns by implementing sound quality and production principles while maintaining customer satisfaction.
- Developed and established budgets for manufacturing and quality operational processes in order to monitor and contain costs.
- Achieved regulatory approval in record time for new products released throughout the year to meet customer tight schedules and secure additional revenue for the company.

Technical Product Manager
ABC Corporation -   2012 – 2014

Responsibilities:

- Product manager overseeing the technical development of multiple large-scale, fully-featured data warehouse and reporting systems.
- Worked with cross-functional teams with a goal to combine technical expertise and intelligent product design to change the way that educators, parents, and students monitor and engage with students progress in school.
- Successfully coordinated with software developers, UI/UX designers, project managers, and stakeholders, on requirements, product direction and priorities, and project timelines.
- Leveraged background as a developer to translate business requirements into clear, well-decomposed development stories for each sprint, with the right amount of actionable technical detail.
- The functionality of data warehouse and reporting systems included data ingestion and validation from multiple sources, aggregated and individual student reports with advanced filtering, sorting, and search

SKILLS

Project Management, Product Development, User Acceptance Testing, Business & System Requirements.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

capabilities, and bulk exports of data for analytics.
- Technologies were mostly open-source, including Python, Pyramid, PostgreSQL, JavaScript and JQuery, OpenAM, SAML2, and RabbitMQ.
- The development environment used Git and Jenkins, with deployment on AWS.

Education

Diploma - (College Montmorency - Laval, QC)