

Project Management Communication Plan

This communication plan is a vital tool for ensuring that all project stakeholders are informed, engaged, and aligned throughout the project lifecycle. It is designed to be simple, comprehensive, and ready for immediate implementation.

Communication Objectives

- Clarity:** Deliver clear and concise information.
- Consistency:** Maintain regular and predictable communication.
- Inclusivity:** Ensure all stakeholders' voices are heard.
- Adaptability:** Be flexible to changing project needs.

Stakeholder Mapping

Stakeholder Group	Role in Project	Communication Preferences
Project Team	Execution and Reporting	Frequent updates, collaborative tools
Project Sponsor	Decision Making and Oversight	High-level summaries, critical updates
Clients	Feedback and Approval	Regular progress reports, major milestones
External Vendors	Supply and Support	Transactional updates, delivery schedules

Communication Channels

- Emails:** Official and formal communications.
- Weekly Meetings:** Team updates, issue resolution.
- Instant Messaging:** Quick queries and informal updates.

- **Project Management Tools:** Document sharing, task tracking.

Communication Schedule

Information Type	Responsible Party	Target Audience	Frequency	Delivery Method
Project Updates	Project Manager	All Stakeholders	Weekly	Email, Meetings
Risk Reports	Risk Manager	Project Team, Sponsor	As identified	Email, Meetings
Financial Updates	Finance Officer	Sponsor, Project Manager	Monthly	Email
Status Meetings	Team Leads	Project Team	Weekly	In-person/Online Meeting

Feedback and Adaptation

- **Feedback Channels:** Surveys, feedback forms, open forums.
- **Review Meetings:** Bi-monthly review meetings for plan adjustment.

Escalation Protocol

1. **Immediate Supervisor/Team Lead:** For operational issues.
2. **Project Manager:** For unresolved issues or significant risks.
3. **Project Sponsor:** For critical decisions or major changes.
4. **Stakeholder Meeting:** For cross-functional or high-impact issues.

Documentation and Record Keeping

- **Central Repository:** A cloud-based system for document storage.
- **Version Control:** Regular updates and backups of project documents.

This plan is designed to be adaptable to different project sizes and types. Regular evaluation of the communication process is essential to ensure its effectiveness and to make adjustments as needed