

APA 7th Edition Article Critique

Title

Article Critique: The Impact of Nurse–Patient Communication on Patient Satisfaction

Introduction

Effective communication between nurses and patients plays a critical role in enhancing patient satisfaction and improving healthcare outcomes. In the article *The Impact of Nurse–Patient Communication on Patient Satisfaction* by Dr. Emily Roberts (2023), the author explores how communication strategies affect patient perceptions of care. This critique examines the article's purpose, research methodology, findings, strengths, weaknesses, and overall contribution to nursing practice, following the APA 7th edition guidelines.

Summary

Roberts (2023) investigates the relationship between nurse–patient communication and patient satisfaction through a quantitative study involving 300 patients from three hospitals. The study utilizes patient surveys and nurse interviews to assess how verbal and non-verbal communication impacts patient experiences. Findings reveal that patients who reported clear, empathetic communication from nurses had a 20% higher satisfaction score than those who experienced poor communication. The study concludes that improving communication skills among nursing staff can significantly enhance patient care and satisfaction.

Critique

Research Methodology

Roberts (2023) employs a well-structured quantitative approach, utilizing surveys with validated questions to collect data. The inclusion of both patient perspectives and nurse interviews provides a comprehensive understanding of the issue. However, the sample is limited to urban hospitals, which may not represent patient experiences in rural or specialized healthcare settings. Expanding the sample size and geographical range could strengthen the study's generalizability.

Strengths

One notable strength of the article is its clear organization and logical flow. The author effectively uses charts and tables to present data, enhancing reader comprehension. Additionally, the use of real patient testimonials adds depth to the quantitative data, making the findings more relatable and impactful. Roberts (2023) also provides practical recommendations, such as implementing communication workshops for nursing staff.

Weaknesses

Despite its strengths, the article has some limitations. While the study identifies a correlation between communication and patient satisfaction, it does not explore potential confounding variables, such as patient health literacy or cultural differences. Including qualitative data on patients' emotional responses could offer further insights into how communication affects satisfaction. Moreover, the article lacks a detailed discussion of ethical considerations in patient-nurse interactions.

Author's Style and Tone

Roberts (2023) maintains a professional and objective tone throughout the article. Her writing is clear and concise, making the content accessible to both healthcare

professionals and students. However, using more engaging language and patient-centered narratives could enhance the article's appeal to a broader audience.

Conclusion

Roberts' (2023) article provides valuable insights into the importance of effective nurse-patient communication in improving patient satisfaction. While the study is well-organized and supported by credible data, it could be improved by addressing a more diverse patient population and exploring additional influencing factors. Overall, the article serves as a practical resource for nurses seeking to enhance communication skills and patient care.

References

Roberts, E. (2023). *The impact of nurse-patient communication on patient satisfaction*. *Journal of Nursing Practice*, 45(2), 78–92