

Water Tank Cleaning Service Report

Client Name: Sarah Williams

Address: 58 Elm Street, Houston, TX 77001

Contact Number: (555) 456-7892

Date of Service: February 27, 2025

Type of Cleaning: Residential Water Tank Cleaning Service

Areas Cleaned: Underground water tank, overhead water tank, inlet and outlet pipes, and tank lids

Cleaning Materials Used: High-pressure washer, disinfectant solution, scrub brushes, vacuum pump, safety harnesses, and protective gear

Number of Cleaners: 3

Start Time: 8:00 AM

End Time: 2:30 PM

Tasks Completed:

- **Initial Inspection:** Examined the tanks for dirt, algae, and debris buildup; checked tank structure for cracks or leaks
- **Water Drainage:** Safely drained existing water using a vacuum pump to prevent water wastage
- **Sludge Removal:** Removed accumulated sludge from the tank bottom and walls using manual scrubbing and vacuuming
- **High-Pressure Cleaning:** Washed the interior walls and floors of the tanks with high-pressure water jets to eliminate dirt and contaminants

- **Disinfection Process:** Applied an approved disinfectant solution to sanitize all tank surfaces and ensure safe drinking water
- **Pipe and Lid Cleaning:** Cleaned inlet and outlet pipes to prevent future blockages; sanitized tank lids to avoid external contamination
- **Final Inspection:** Checked for cleanliness, structural integrity, and ensured no debris remained inside the tanks

Notes on Any Issues Found:

- Minor cracks found near the inlet pipe in the underground tank; advised client to schedule repairs
- Presence of algae in the overhead tank due to prolonged exposure to sunlight
- Detected a partially clogged outlet pipe affecting water flow

Action Taken:

- Cleaned and removed algae buildup from the overhead tank
- Cleared the blockage in the outlet pipe to restore normal water flow
- Documented cracks and provided repair recommendations to the client

Comments:

The team did a commendable job; the tanks are now clean and odor-free. Water pressure has improved after cleaning the pipes. The staff was professional and ensured safety throughout the process. Will follow up on repair suggestions soon.

Satisfaction Level: Excellent

Cleaner's Name and Signature: Daniel Scott _____

Supervisor's Name and Signature: Emma Johnson _____

Client's Name and Signature: Sarah Williams _____

Additional Notes:

Before and after cleaning photos were provided for client records. Recommended next cleaning service within six months to maintain water quality. Safety precautions were strictly followed during confined space entry. Contact information shared for emergency cleaning services.

Next Scheduled Service: August 27, 2025